

Tavistock and Portman NHS Foundation Trust
Monthly Data Submission to NHSE/AGEM
FY 2023/24



GENDER DYSPHORIA CLINIC (ADULTS) TEMPLATE

Please refer to the accompanying guidance for a detailed breakdown of what fields need input.

Please submit in accordance to the data submission timetable, and please note, the activity dates are always a month in arrears to the submission dates.

PLEASE DO NOT ALTER THE FORMAT OF THE TEMPLATE:
THIS INCLUDES NO ADDING COLUMNS
NO REMOVING COLUMNS
NO RENAMING OR REARRANGING COLUMNS

SUBMITTING THE TEMPLATE

1. Naming the return. Add the name of the provider the template has been completed for at the end of the file name.
2. Submit the template to the following email - agem.rrrrrr@nhs.net
Please include in the subject line - **"Gender Dysphoria Clinic Submission"**
3. Please copy in your specialised commissioning contact in your NHS England region.
4. The time period of activity will be from the first day of that month at 12:00am to the last day at 12:00am. As an example, NHSEI expects April's activity to be submitted in May.

SCHEDULE FOR SUBMISSION

The **date for submission** each month will be the **15th (or closest working day)**. This is to ensure Arden & GEM CSU are able to collate the information prior to NHSE submission on 22nd of the month (or closest working day). This date may fluctuate per month depending on NHSE submission requests - GDNRSS will confirm submission dates every month.

GDNRSS will email all Gender Services on the 8th of the month (or closest working day) with any updates to the submission template and confirmation of GIC submission date for the given month.

Contact Arden and GEM CSU for any technical advice or support on completing the template.

agem.rrrrrr@nhs.net



Time period of Activity	Date of Service Submission	Date of GDNRSS Report
April 2023	15th May	22nd May
May 2023	15th June	22nd June
June 2023	17th July	24th July
July 2023	15th August	22nd August
August 2023	15th September	22nd September
September 2023	16th October	23rd October
October 2023	15th November	22nd November
November 2023	15th December	22nd December
December 2023	15th January	22nd January
January 2024	15th February	22nd February
February 2024	15th March	22nd March
March 2024	15th April	22nd April

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Tavistock and Portman NHS Foundation Trust

Monthly Data Submission to AGEM

FY 2024-25



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September 2024	16th October	23rd October
October 2024	15th November	22nd November
November 2024	16th December	23rd December
December 2024	15th January	22nd January
January 2025	17th February	24th February
February 2025	17th March	24th March
March 2025	15th April	22nd April

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PLEASE REPORT ON ALL PATIENTS CURRENTLY WITHIN YOUR SERVICE ON THE GENDER PATHWAY. This includes any patient from receipt of referral to the point of discharge from your care.

NHS England has produced a data collection template to record activity and waiting times in the NHS-commissioned Gender Dysphoria Clinics (adult services) and Pilot Gender Services. Host organisations that deliver one of these Gender Services must complete this template each month. There are 2 separate dates to note, the REPORTING PERIOD – which refers to the time period of the activity submitted (i.e. 20 activities seen within the MONTH of Feb) and the actual date of submission, which is one month in arrears (e.g. A Feb submission will be physically sent to NHS England via Arden and GEM CSU during the month of March). This “in arrears” method allows for all activities to be captured and data quality checks to be processed before final submission.

For further guidance and definitions of each column, please see below.

Row 6	-	Wait Times	Wait Times for a first appointment; broken down into the below cohorts
Row 7	-	(up to and including) 18 weeks	The number of patients waiting up to and including 18 weeks for a first appointment (include patients where the referral has been received but no decision has been recorded as to whether the service accepts the referral)
Row 7	-	19 weeks - 51 weeks	The number of patients waiting between 19 weeks - 51 weeks inclusively for a first appointment (include patients whose referral has been received but no decision has been recorded as to whether the service accepts the referral)
Row 7	-	52 weeks - 103 weeks	The number of patients waiting between 52 weeks - 103 weeks inclusively for a first appointment (include patients whose referral has been received but no decision has been recorded as to whether the service accepts the referral)
Row 7	-	104 weeks - 155 weeks	The number of patients waiting between 104 weeks - 155 weeks inclusively for a first appointment (include patients whose referral has been received but no decision has been recorded as to whether the service accepts the referral)
Row 7	-	3 years - 10 years	The number of patients waiting between 3 years - 10 years (& 11 months) inclusively for a first appointment (include patients whose referral has been received but no decision has been recorded as to whether the service accepts the referral)
Row 7	-	11+ years	The number of patients waiting 11 years or more for a first appointment (include patients whose referral has been received but no decision has been recorded as to whether the service accepts the referral)
Row 7	-	Mean (weeks)	Of patients who attended a first appointment in the reporting period, what was the mean waiting time since their original referral
Row 7	-	Median (weeks)	Of patients who attended a first appointment in the reporting period, what was the median waiting time since their original referral
Row 7	-	Longest wait (weeks)	Of individuals waiting for a first appointment at the end of the reporting period, how long had the longest waiting individual waited between original referral and the end of the reporting period
Row 7	-	Month & Year of referral of patients currently being offered first appointments	The referral date of the patient(s) who are currently being invited for their first appointment based on the original date of referral to GDC, e.g. June 2018. This should reflect the longest waiter on the waiting list.
Row 10	-	Referral & Transfer Activity	Overview of all referrals received into the gender service
Row 11	-	Number of referrals received	The total number of referrals received within the reporting period – that is the date the service has received the referral
Row 11	-	Number of referrals accepted	Of the referrals received in the reporting period or awaiting decision from a previous reporting period, how many referrals have been accepted by the service within the reporting period
Row 11	-	Number of referrals declined	Of the referrals received in the reporting period or awaiting decision from a previous reporting period, how many have been declined for any reason by the service within the reporting period
Row 11	-	Number of referrals awaiting accept/decline decision	At the end of the reporting period, how many referrals are awaiting an accept / decline decision
Row 11	-	Number of transfers <u>received</u> from adult gender clinics	How many referrals have been received as transfer requests from another adult gender clinic, regardless of the transfer outcome

Row 11	-	Number of transfers received from CYP GD services	How many referrals have been received as transfer requests from CYP Gender Dysphoria services, regardless of the transfer outcome
Row 11	-	Number of transfers accepted	Of the transfers received in the reporting period or awaiting decision from a previous reporting period, how many have been accepted by the service within the reporting period
Row 11	-	Number of transfers declined	Of the transfers received in the reporting period or awaiting decision from a previous reporting period, how many have been declined for any reason by the service within the reporting period
Row 11	-	Number of transfers awaiting accept/decline decision	At the end of the reporting period, how many transfer requests are awaiting an accept / decline decision
Row 14	-	Age of Individuals Referred	Age at time of referral of patients referred into service; this does not include transfer requests, only referrals; broken down into the below cohorts
Row 15	-	Aged 16 years and under	The number of referrals for patients aged 16 years and 11 months or under; (these referrals are expected to be declined)
Row 15	-	Aged 17 - 19 years	The number of referrals for patients aged 17 years - 19 years and 11 months
Row 15	-	Aged 20 - 24 years	The number of referrals for patients aged 20 years - 24 years and 11 months
Row 15	-	Aged 25 - 34 years	The number of referrals for patients aged 25 years - 34 years and 11 months
Row 15	-	Aged 35 - 49 years	The number of referrals for patients aged 35 years - 49 years and 11 months
Row 15	-	Aged 50 - 64 years	The number of referrals for patients aged 50 years - 64 years and 11 months
Row 15	-	Aged 65 years and over	The number of referrals for patients aged 65 years and over
Row 15	-	Not known	The number of referrals where the age of the patient is unknown
Row 16	-	No. of referral received	The number of referrals received for each age bracket as stated above
Row 17	-	No. of referrals accepted	The number of referrals accepted for each age bracket as stated above
Row 19	-	Ethnicity of Individuals Referred	Ethnicities of patients referred into service; this does not include transfer requests, only referrals
Row 20	-	Ethnicities by registered code	The ethnicity of patients referred as set out by the national codes according to NHS Digital Technical Output Specification ;
			NHS Digital
Row 21	-	No. of referrals received	The number of referrals received for each coded ethnicity
Row 22	-	No. of referrals accepted	The number of referrals accepted for each coded ethnicity
Row 24	-	Gender of Individuals Referred	Gender (or gender identity) of patients referred into service, as described in the referral; this does not include transfer requests, only referrals; broken
Row 25	-	Female	The number of referrals for patients whose gender is described in the referral as female, woman or a similar term denoting a binary female identity. If the patient is described as transfeminine or equivalent, but not as a binary identity such as female or woman, include the referral in Non-Binary / Other, not in Female.
Row 25	-	Male	The number of referrals for patients whose gender is described in the referral as male, man or a similar term denoting a binary male identity. If the patient is described as transmasculine or equivalent, but not as a binary identity such as male or man, include the referral in Non-Binary / Other, not in Male.
Row 25	-	Non-Binary / Other	The number of referrals for patients whose gender is described in the referral as non-binary or any other gender besides binary female or male gender. This includes patients described in the referral as transfeminine or transmasculine, where the referral does not also include description of a binary female or male gender identity.
Row 25	-	Not known	The number of referrals for patients whose gender is not described in the referral, or where the description is sufficiently unclear that the service is unable to interpret the gender being described.
Row 26	-	No. of referrals received	The number of referrals received for each cohort as stated above
Row 27	-	No. of referrals accepted	The number of referrals accepted for each cohort as stated above
Row 24	-	Sex Assigned at Birth of Individuals Referred	Sex assigned at birth of patients referred into service, as described in the referral; this does not include transfer requests, only referrals; broken down into the below cohorts
Row 25	-	Female	The number of referrals for patients who were assigned female at birth
Row 25	-	Male	The number of referrals for patients who were assigned male at birth
Row 25	-	Other	The number of referrals for patients who were assigned any other sex at birth
Row 25	-	Not known	The number of referrals for patients whose sex assigned at birth is not known by the service
Row 26	-	No. of referrals received	The number of referrals received for each cohort as stated above
Row 27	-	No. of referrals accepted	The number of referrals accepted for each cohort as stated above

Row 29	-	Total Patients	The total number of patients currently within service; broken down into the below cohorts
Row 30	-	Total number of patients within your service	This is the overall number of patients within the service, from point of referral received until point of discharge (not including those discharged by the end of the reporting period); this includes all patients on the waiting list.
Row 30	-	Total number of patients currently undergoing assessment	This is the total number of patients within the service who are currently undergoing assessment, i.e. have attended at least one assessment appointment but the assessment process has not yet concluded.
Row 30	-	Total number of patients currently under service's care post-assessment	This is the total number of patients within the service, following assessment and prior to discharge, including all those receiving or waiting for interventions e.g. surgery.
Row 29	-	Quality	Serious Incidents reports and complaints received
Row 30	-	No. of Serious Incidents	The total number of Serious Incidents reported within the current reporting period
Row 30	-	Complaints Received	The total number of complaints received within the current reporting period
Row 33	-	First Assessment Activity	Overall first assessment activity; this refers to the initial assessment consultation as described in Appendix E of the service specification
Row 34	-	No. of 1st assessments scheduled	The total number of first assessments scheduled to take place within the month of the reporting period
Row 34	-	No. of 1st assessments attended	The total number of first assessments that were attended within the month of the reporting period
Row 34	-	No. of DNAs (1st assessments)	The total number of scheduled first assessments where the patient DNA'd for any reason, whether or not the appointment was rescheduled within the reporting period.
Row 34	-	No. of 1st assessments cancelled (patient initiated)	The total number of scheduled first assessments whereby the patient cancelled for any reason
Row 34	-	No. of 1st assessments cancelled (service initiated)	The total number of scheduled first assessments whereby the service cancelled for any reason
Row 33	-	Diagnostic Assessment	Overall diagnostic assessment activity; this refers to assessment appointments as described in Appendix E of the service specification
Row 34	-	No. of second diagnostic assessments attended	The total number of second assessments that were attended within the month of the reporting period. This refers to the diagnostic and treatment planning consultation described in Appendix E of the service specification.
Row 34	-	Total no. of diagnostic assessment appointments attended	The overall number of diagnostic assessments that were attended within the month of the reporting period; regardless of how many a patient may have previously attended
Row 34	-	Average (median) waiting time between 1st and 2nd assessments	The median waiting time in weeks between 1st and 2nd assessments, for those patients whose 2nd assessment took place in the month of the reporting period
Row 34	-	Average (median) number of diagnostic assessments attended	Of patients who completed diagnostic assessment in the month of the reporting period, what is the median number of assessment appointments a patient attended before the diagnostic assessment process was completed
Row 34	-	Lowest number of diagnostic assessments attended	Of patients who completed diagnostic assessment in the month of the reporting period, what is the lowest number of assessment appointments a patient attended before the diagnostic assessment process was completed
Row 34	-	Highest number of diagnostic assessments attended	Of patients who completed diagnostic assessment in the month of the reporting period, what is the highest number of assessment appointments a patient attended before the diagnostic assessment process was completed

Row 37	-	Follow-up Appointment Activity	Overall follow-up appointment activity; FOLLOW-UP APPOINTMENT = any appointment with the service subsequent to a patient's first assessment
Row 38	-	No. of follow-up apts scheduled	The total number of follow-up appointments scheduled to take place within the month of the reporting period
Row 38	-	No. of follow-up apts attended	The total number of follow-up appointments that were attended within the month of the reporting period
Row 38	-	No. of DNAs (follow-up apts)	The total number of scheduled follow-up appointments where the patient DNA'd for any reason, whether or not the appointment was rescheduled within the reporting period.
Row 38	-	No. of follow-up apts cancelled (patient initiated)	The total number of scheduled follow-up appointments where the patient cancelled for any reason, whether or not the appointment was rescheduled within the reporting period.
Row 38	-	No. of follow-up apts cancelled (service initiated)	The total number of scheduled follow-up appointments where the service cancelled for any reason, whether or not the appointment was rescheduled within the reporting period.
Row 37	-	Types of Follow-up Appointment	Overall follow-up appointment activity; broken down into the below cohorts
Row 38	-	No. of Voice and Communication Therapy apts attended	The total number of follow-up appointments attended for Voice and Communication Therapy within the month of the reporting period
Row 38	-	No. of psychological intervention apts attended	The total number of follow-up appointments attended for psychological intervention within the month of the reporting period
Row 38	-	No. of review apts attended for pts on surgical WL	The total number of review appointments attended for patients on a surgical waiting list within the month of the reporting period; this refers only to patients whose other interventions (e.g. endocrine titration, VCT) are complete but who require review while on surgical waiting list.
Row 41	-	Reasons for Case Closure	The total number of cases closed; broken down into the below cohorts
Row 42	-	No. of cases closed	The total number of cases closed, where the closure of the case took place within the reporting period, for any reason
Row 42	-	Did not meet criteria for Gender Dysphoria diagnosis	The total number of cases closed within the month of the reporting period, where the case was closed because the patient did not meet the criteria for a Gender Dysphoria diagnosis
Row 42	-	Treatment completed	The total number of cases closed within the month of the reporting period, where the case was closed because treatment has been completed
Row 42	-	Transferred to another NHS Gender Dysphoria service	The total number of cases closed within the month of the reporting period, where the case was closed because the patient has been transferred to another NHS Gender Dysphoria service
Row 42	-	Unable to contact or repeated DNAs	The total number of cases closed within the month of the reporting period, where the case was closed because the patient has not been engaged with the service and/or unable to contact and/or have had repeated DNAs
Row 42	-	Patient choice	The total number of cases closed within the month of the reporting period, where the case was closed because the patient has communicated that they no longer wish to engage with the service. This does not include patients for whom a previously stated reason applies.
Row 42	-	Other	The total number of cases closed within the month of the reporting period, where the reason for the case being closed cannot be described by any previously stated reason
Row 41	-	Outcomes of Cases Closed	Breakdown of outcomes of cases closed; broken down into the below cohorts
Row 42	-	Of cases closed, no. of patients who had Gender Dysphoria diagnosis	Of the cases closed within the month of the reporting period, the total number of patients who had a diagnosis of Gender Dysphoria at the time of case closure
Row 42	-	Of cases closed, no. of patients recommended for endocrine intervention	Of the cases closed within the month of the reporting period, the total number of patients who had been recommended for endocrine intervention for the alleviation of gender dysphoria by the time of case closure
Row 42	-	Of cases closed, no. recommended for surgery	Of the cases closed within the month of the reporting period, the total number of patients who had been recommended for surgery for the alleviation of gender dysphoria by the time of case closure

Row 45	-	Patient Region	Activity within the service; broken down by NHS England Region and Outside NHS England Remit
Row 45	-	Total number of referrals received	The total number of referrals received within the reporting period per region
Row 45	-	Total number of referrals accepted	The total number of referrals accepted within the reporting period per region
Row 45	-	Total number on waiting list	The total number of patients on the waiting list for their first appointment; within the reporting period per region
Row 45	-	Total open caseload	The total number of cases currently open within the service, i.e. have attended a first appointment and are not yet discharged; within the reporting period per region
Row 53	-	Outside NHS England Remit	All patients whose GP does not fall within an NHS England region
Row 58	-	Outside NHSE - Any Other Location	All Outside NHS England Remit patients who do not fall within the already listed locations (e.g. Jersey, Gibraltar, Isle of Man, Guernsey, etc)
Row 61	-	Staffing Structure	This section refers to the staffing at the end of the reporting period; broken down into the below cohorts
Row 62	-	WTE in establishment who have direct clinical contact with patients	WTE in establishment who have direct clinical contact with patients; at the end of the reporting period
Row 62	-	WTE in post who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients; at the end of the reporting period
Row 62	-	WTE in post who meet criteria for Lead Clinician as defined in service specification	WTE in post who meet criteria for Lead Clinician as defined in service specification; at the end of the reporting period

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GS GDC TEMPLATE V8	REPORTING PERIOD	PROVIDER	GENDER CLINIC	Who has validated this data?	
	July 2023	The Tavistock and Portman NHS Foundation Trust	#REF!	Name	Job Title
					Junior Performance and Contract Manager

WAIT TIMES

(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Month & Year of referral of patients currently being offered first appointments
1,498	2,065	3,731	3,001	3,442	≤5	107.4	97.5	720.0	Oct 2009

REFERRAL & TRANSFER ACTIVITY

No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
311	306	≤5	≤5					

AGE OF INDIVIDUALS REFERRED

	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
No. of referrals received	22	86	86	68	32	11	6	≤5
No. of referrals accepted	22	84	85	67	32	10	6	≤5

ETHNICITY OF INDIVIDUALS REFERRED

	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	L: Asian or Asian British - Any other Asian background
No. of referrals received	30	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5
No. of referrals accepted	30	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED

	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other Black background	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other	Z: Not stated	99: Not known
No. of referrals received	≤5	≤5	≤5	≤5	≤5	≤5	270
No. of referrals accepted	≤5	≤5	≤5	≤5	≤5	≤5	265

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	156	151	≤5	≤5
No. of referrals accepted	153	149	≤5	≤5

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
19,527	572	5,256

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
78	52	7	≤5	17

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
1,119	715	93	124	187

REASONS FOR CASE CLOSURE						
No. of cases closed	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
89	≤5	32	21	21	14	≤5

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED			
	Female	Male	Other	Not known
No. of referrals received	65	53	≤5	193
No. of referrals accepted	65	53	≤5	188

QUALITY	
No. of Serious Incidents	Complaints Received

DIAGNOSTIC ASSESSMENT					
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments	Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	Highest number of diagnostic assessments attended

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL

OUTCOMES OF CASES CLOSED		
Of cases closed, no. of patients who had gender dysphoria diagnosis	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England					
London					
Midlands					
North East & Yorkshire					
North West					
South East					
South West					
Outside NHS England Remit					
Outside NHSE	Scotland				
Outside NHSE	Wales				
Outside NHSE	Northern Ireland				
Outside NHSE	Republic of Ireland				
Outside NHSE	Any Other Location				
Total					

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
37WTE	27WTE	3.4WTE

Guidance for completing activity report template for Adult Gender Clinics

PLEASE REPORT ON ALL PATIENTS CURRENTLY WITHIN YOUR SERVICE ON THE GENDER PATHWAY. This includes any patient from receipt of referral to the point of discharge from your care.

NHS England has produced a data collection template to record activity and waiting times in the NHS-commissioned Gender Dysphoria Clinics (adult services) and Pilot Gender Services. Host organisations that deliver one of these Gender Services must complete this template each month. There are 2 separate dates to note, the REPORTING PERIOD – which refers to the time period of the activity submitted (i.e. 20 activities seen within the MONTH of Feb) and the actual date of submission, which is one month in arrears (e.g. A Feb submission will be physically sent to NHS England via Arden and GEM CSU during the month of March). This “in arrears” method allows for all activities to be captured and data quality checks to be processed before final submission.

For further guidance and definitions of each column, please see below.

Row 6	-	Wait Times	Wait Times for a first appointment; broken down into the below cohorts
Row 7	-	(up to and including) 18 weeks	The number of patients waiting up to and including 18 weeks for a first appointment (include patients where the referral has been received but no decision has been recorded as to whether the service accepts the referral)
Row 7	-	19 weeks - 51 weeks	The number of patients waiting between 19 weeks - 51 weeks inclusively for a first appointment (include patients whose referral has been received but no decision has been recorded as to whether the service accepts the referral)
Row 7	-	52 weeks - 103 weeks	The number of patients waiting between 52 weeks - 103 weeks inclusively for a first appointment (include patients whose referral has been received but no decision has been recorded as to whether the service accepts the referral)

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GS GDC TEMPLATE V8	REPORTING PERIOD	PROVIDER	GENDER CLINIC	Who has validated this data?	
	August 2023	The Tavistock and Portman NHS Foundation Trust	#REF!	Name	Job Title
					Junior Performance and Contract Manager

WAIT TIMES									
(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Month & Year of referral of patients currently being offered first appointments
1,444	2,132	3,623	3,095	3,580	≤5	110.0	100.0	593.0	Apr 2012

REFERRAL & TRANSFER ACTIVITY								
No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
170	169	≤5	≤5					

AGE OF INDIVIDUALS REFERRED								
	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
No. of referrals received	≤5	41	56	55	7	9	≤5	≤5
No. of referrals accepted	≤5	40	56	55	7	9	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED											
	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	L: Asian or Asian British - Any other Asian background
No. of referrals received	17	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5
No. of referrals accepted	17	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED							
No. of referrals received	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other Black background	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other ethnic group	Z: Not stated	99: Not known
No. of referrals accepted	≤5	≤5	≤5	≤5	≤5	≤5	144
	≤5	≤5	≤5	≤5	≤5	≤5	144

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	91	73	≤5	≤5
No. of referrals accepted	91	72	≤5	≤5

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
19,687	551	5,276

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
56	45	≤5	≤5	≤5

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
1,031	653	83	114	181

	REASONS FOR CASE CLOSURE					
	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
No. of cases closed	≤5	83	33	19	13	13

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED			
	Female	Male	Other	Not known
No. of referrals received	60	56	≤5	54
No. of referrals accepted	59	56	≤5	54

QUALITY	
No. of Serious Incidents	Complaints Received

DIAGNOSTIC ASSESSMENT					
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments	Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	Highest number of diagnostic assessments attended

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL

OUTCOMES OF CASES CLOSED		
Of cases closed, no. of patients who had gender dysphoria diagnosis	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England					
London					
Midlands					
North East & Yorkshire					
North West					
South East					
South West					
Outside NHS England Remit					
Outside NHSE	Scotland				
Outside NHSE	Wales				
Outside NHSE	Northern Ireland				
Outside NHSE	Republic of Ireland				
Outside NHSE	Any Other Location				
Total					

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
37WTE	27WTE	3.4WTE

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GS GDC TEMPLATE V8	REPORTING PERIOD	PROVIDER	GENDER CLINIC	Who has validated this data?	
				Name	Job Title
	September 2023	The Tavistock and Portman NHS Foundation Trust	#REF!		Junior Performance and Contract Manager

WAIT TIMES									
(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Month & Year of referral of patients currently being offered first appointments
1,417	2,501	3,501	3,187	3,710	≤5	109.6	100.1	374.6	Jul 2016

REFERRAL & TRANSFER ACTIVITY								
No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
379	376	≤5	≤5					

	AGE OF INDIVIDUALS REFERRED							
	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
	No. of referrals received	≤5	147	87	97	29	14	≤5
No. of referrals accepted	≤5	146	87	96	29	13	≤5	≤5

	ETHNICITY OF INDIVIDUALS REFERRED										
	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	L: Asian or Asian British - Any other Asian background
	No. of referrals received	24	≤5	7	≤5	≤5	≤5	≤5	≤5	≤5	≤5
No. of referrals accepted	24	≤5	7	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5

	ETHNICITY OF INDIVIDUALS REFERRED						
	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other ethnic	Z: Not stated	99: Not known
	No. of referrals received	≤5	≤5	≤5	≤5	14	331
No. of referrals accepted	≤5	≤5	≤5	≤5	≤5	14	327

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	178	195	≤5	6
No. of referrals accepted	177	192	≤5	6

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
20,070	519	5,235

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
99	61	17	11	10

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
970	660	100	112	98

	REASONS FOR CASE CLOSURE					
	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
No. of cases closed						
180	≤5	41	12	97	14	16

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED			
	Female	Male	Other	Not known
No. of referrals received	131	129	≤5	119
No. of referrals accepted	130	126	≤5	119

QUALITY	
No. of Serious Incidents	Complaints Received
≤5	≤5

DIAGNOSTIC ASSESSMENT					
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments	Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	Highest number of diagnostic assessments attended

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL
164	89	

OUTCOMES OF CASES CLOSED		
Of cases closed, no. of patients who had gender dysphoria diagnosis	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England		68	67		
London		98	97		
Midlands		17	17		
North East & Yorkshire		≤5	≤5		
North West		17	16		
South East		141	140		
South West		32	32		
Outside NHS England Remit		≤5	≤5		
Outside NHSE	Scotland	≤5	≤5		
Outside NHSE	Wales	≤5	≤5		
Outside NHSE	Northern Ireland	≤5	≤5		
Outside NHSE	Republic of Ireland	≤5	≤5		
Outside NHSE	Any Other Location	≤5	≤5		
Total		379	375		

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
38.6WTE	25.4 WTE	15.8 WTE

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GS GDC TEMPLATE V8	REPORTING PERIOD	GENDER CLINIC
	October 2024	The Tavistock & Portman Gender Identity Clinic

Who has validated this data?	
Name	Job Title
*****	Junior Performance and Contract Manager

WAIT TIMES									
(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Month & Year of referral of patients currently being offered first appts
1,499	2,576	3,455	3,317	3,800	≤5	110.4	102.1	344.1	Mar 2017

REFERRAL & TRANSFER ACTIVITY								
No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
379	377	≤5	≤5	≤5	≤5	≤5	≤5	≤5

AGE OF INDIVIDUALS REFERRED								
	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
No. of referrals received	≤5	161	98	63	38	14	≤5	≤5
No. of referrals accepted	≤5	161	98	63	37	14	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED											
	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	L: Asian or Asian British - Any other Asian background
No. of referrals received	36	≤5	8	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5
No. of referrals accepted	36	≤5	8	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED							
	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other Black background	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other ethnic	Z: Not stated	99: Not known
No. of referrals received	≤5	≤5	≤5	≤5	≤5	8	315
No. of referrals accepted	≤5	≤5	≤5	≤5	≤5	8	313

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	186	182	≤5	11
No. of referrals accepted	185	181	≤5	11

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
20,339	513	5,205

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
95	61	15	8	11

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
1,043	697	105	106	135

	REASONS FOR CASE CLOSURE					
	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
No. of cases closed	≤5	101	10	38	19	7

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED			
	Female	Male	Other	Not known
No. of referrals received	105	102	≤5	172
No. of referrals accepted	104	101	≤5	172

QUALITY	
No. of Serious Incidents	Complaints Received
≤5	9

DIAGNOSTIC ASSESSMENT					
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments	Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	Highest number of diagnostic assessments attended

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL
194	67	

OUTCOMES OF CASES CLOSED		
Of cases closed, no. of patients who had gender dysphoria diagnosis	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England		65	65	1,983	1,011
London		101	101	3,927	1,424
Midlands		28	28	900	317
North East & Yorkshire		10	9	225	64
North West		21	21	462	145
South East		128	128	5,635	2,023
South West		26	25	1,417	444
Outside NHS England Remit		≤5	≤5	98	290
Outside NHSE	Scotland	≤5	≤5	≤5	≤5
Outside NHSE	Wales	≤5	≤5	8	245
Outside NHSE	Northern Ireland	≤5	≤5	≤5	≤5
Outside NHSE	Republic of Ireland	≤5	≤5	29	18
Outside NHSE	Any Other Location	≤5	≤5	60	27
Total		379	377	14,647	5,718

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
38.6WTE	25.4 WTE	15.8 WTE

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GS GDC TEMPLATE V9	REPORTING PERIOD	GENDER CLINIC
	November 2023	The Tavistock & Portman Gender Identity Clinic

Who has validated this data?	
Name	Job Title
	Junior Performance and Contracts Manager

WAIT TIMES									Month & Year of referral of patients currently being offered first appts
(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Jul 2017
1,456	2,722	3,228	3,513	3,799	≤5	110.1	103.0	333.4	

REFERRAL & TRANSFER ACTIVITY								
No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
326	323	≤5	≤5	≤5	≤5	≤5	≤5	≤5

AGE OF INDIVIDUALS REFERRED								
	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
No. of referrals received	≤5	121	75	84	28	17	≤5	≤5
No. of referrals accepted	≤5	119	74	84	28	17	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED									J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	
	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	≤5	≤5	L: Asian or Asian British - Any other Asian background
No. of referrals received	48	≤5	12	≤5	≤5	≤5	15	2	≤5	≤5	≤5
No. of referrals accepted	47	≤5	11	≤5	≤5	≤5	15	2			≤5

ETHNICITY OF INDIVIDUALS REFERRED							
	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other Black background	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other ethnic group	Z: Not stated	99: Not known
No. of referrals received	≤5	≤5	≤5	≤5	7	≤5	237
No. of referrals accepted	≤5	≤5	≤5	≤5	7	≤5	236

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	159	159	≤5	7
No. of referrals accepted	156	159	≤5	7

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
20,475	499	5,258

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
105	71	15	12	7

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
1,108	775	109	133	91

	REASONS FOR CASE CLOSURE					
No. of cases closed	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
255	≤5	21	184	18	11	21

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED		Other	Not known
	Female	Male	≤5	172
No. of referrals received	84	70	≤5	171
No. of referrals accepted	83	69		

QUALITY	
No. of Serious Incidents	Complaints Received
≤5	≤5

DIAGNOSTIC ASSESSMENT			Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments			Highest number of diagnostic assessments attended

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL
119	93	

OUTCOMES OF CASES CLOSED	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery
	Of cases closed, no. of patients who had gender dysphoria diagnosis	

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England		30	30	2,012	1,034
London		138	138	3,967	1,433
Midlands		17	17	907	317
North East & Yorkshire		30	30	225	67
North West		18	18	462	144
South East		78	76	5,646	2,027
South West		15	14	1,420	450
Outside NHS England Remit		≤5	≤5	98	288
Outside NHSE	Scotland	≤5	≤5	≤5	≤5
Outside NHSE	Wales	≤5	≤5	7	243
Outside NHSE	Northern Ireland	≤5	≤5	≤5	≤5
Outside NHSE	Republic of Ireland	≤5	≤5	30	18
Outside NHSE	Any Other Location	≤5	≤5	60	27
Total		326	323	14,737	5,760

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
38.6WTE	25.8 WTE	15.8 WTE

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GS GDC TEMPLATE V9	REPORTING PERIOD	GENDER CLINIC
	August 2024	The Tavistock & Portman Gender Identity Clinic

Who has validated this data?	
Name	Job Title
	Junior Performance and Contract Manager

WAIT TIMES									
(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Month & Year of referral of patients currently being offered first appts
907	2,967	3,629	3,467	5,003	≤5	118.2	113.6	560.3	Jul 2017

REFERRAL & TRANSFER ACTIVITY								
No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
52	45	≤5	7	≤5	≤5	≤5	≤5	≤5

AGE OF INDIVIDUALS REFERRED								
	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
No. of referrals received	≤5	22	13	10	4	3	≤5	≤5
No. of referrals accepted	≤5	19	12	8	4	2	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED											
	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	L: Asian or Asian British - Any other Asian background
No. of referrals received	15	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5
No. of referrals accepted	14	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED							
	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other Black background	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other ethnic group	Z: Not stated	99: Not known
No. of referrals received	≤5	≤5	≤5	≤5	≤5	≤5	25
No. of referrals accepted	≤5	≤5	≤5	≤5	≤5	≤5	20

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	26	21	≤5	≤5
No. of referrals accepted	21	20	≤5	≤5

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
21,085	473	4,639

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
98	58	9	16	15

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
642.0	422.5	55.5	105.0	59.0

REASONS FOR CASE CLOSURE						
No. of cases closed	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
827	≤5	59	616	121	28	≤5

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED			
	Female	Male	Other	Not known
No. of referrals received	21	18	≤5	13
No. of referrals accepted	18	16	≤5	11

QUALITY	
No. of Serious Incidents	Complaints Received
≤5	≤5

DIAGNOSTIC ASSESSMENT					
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments	Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	Highest number of diagnostic assessments attended
42	102	13	NR	≤5	≤5

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL
63	35	NR

OUTCOMES OF CASES CLOSED		
Of cases closed, no. of patients who had gender dysphoria diagnosis	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery
827	NR	NR

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England		14	12	2,375	889
London		15	13	4,181	1,238
Midlands		≤5	≤5	974	287
North East & Yorkshire		≤5	≤5	277	53
North West		≤5	≤5	563	119
South East		16	14	5,988	1,883
South West		≤5	≤5	1,526	451
Outside NHS England Remit		≤5	≤5	89	192
Outside NHSE	Scotland	≤5	≤5	≤5	≤5
Outside NHSE	Wales	≤5	≤5	9	161
Outside NHSE	Northern Ireland	≤5	≤5	≤5	≤5
Outside NHSE	Republic of Ireland	≤5	≤5	29	7
Outside NHSE	Any Other Location	≤5	≤5	50	24
Total		52	45	15,973	5,112

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
43.73	25.14	14.70

GS GDC TEMPLATE V9	REPORTING PERIOD	GENDER CLINIC
	December 2023	The Tavistock & Portman Gender Identity Clinic

Who has validated this data?	
Name	Job Title
	Junior Performance and Contracts Manager

WAIT TIMES									
(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Month & Year of referral of patients currently being offered first appts
1,413	2,801	3,193	3,564	3,970	≤5	112.4	105.6	337.9	Jul 2017

REFERRAL & TRANSFER ACTIVITY								
No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
156	152	≤5	≤5	≤5	≤5	≤5	≤5	≤5

AGE OF INDIVIDUALS REFERRED								
	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
No. of referrals received	≤5	65	42	25	14	≤5	≤5	≤5
No. of referrals accepted	≤5	63	40	25	14	≤5	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED											
	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	L: Asian or Asian British - Any other Asian background
No. of referrals received	36	≤5	9	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5
No. of referrals accepted	35	≤5	9	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED							
	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other Black background	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other ethnic group	Z: Not stated	99: Not known
No. of referrals received	≤5	≤5	≤5	≤5	≤5	≤5	95
No. of referrals accepted	≤5	≤5	≤5	≤5	≤5	≤5	92

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	79	75	≤5	≤5
No. of referrals accepted	77	73	≤5	≤5

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
20,726	488	5,293

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
53	33	6	≤5	12

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
657	385	58	118	96

	REASONS FOR CASE CLOSURE					
	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
No. of cases closed	≤5	10	8	≤5	≤5	≤5

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED			
	Female	Male	Other	Not known
No. of referrals received	58	58	≤5	40
No. of referrals accepted	56	56	≤5	40

QUALITY	
No. of Serious Incidents	Complaints Received
≤5	≤5

DIAGNOSTIC ASSESSMENT					
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments	Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	Highest number of diagnostic assessments attended
43	76	69		≤5	≤5

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL
51	41	

OUTCOMES OF CASES CLOSED		
Of cases closed, no. of patients who had gender dysphoria diagnosis	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England		29	29	2,257	1,062
London		37	36	3,978	1,333
Midlands		12	12	915	300
North East & Yorkshire		≤5	≤5	235	62
North West		≤5	≤5	487	131
South East		61	58	5,610	1,858
South West		12	12	1,364	413
Outside NHS England Remit		≤5	≤5	95	268
Outside NHSE	Scotland	≤5	≤5	≤5	≤5
Outside NHSE	Wales	≤5	≤5	7	224
Outside NHSE	Northern Ireland	≤5	≤5	≤5	≤5
Outside NHSE	Republic of Ireland	≤5	≤5	29	17
Outside NHSE	Any Other Location	≤5	≤5	58	27
Total		156	152	14,941	5,427

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
38.6WTE	25.8 WTE	15.8 WTE

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GS GDC TEMPLATE V9	REPORTING PERIOD	GENDER CLINIC
	January 2024	The Tavistock & Portman Gender Identity Clinic

Who has validated this data?	
Name	Job Title
	Junior Performance and Contract Manager

WAIT TIMES									
(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Month & Year of referral of patients currently being offered first appts
1,541	2,871	3,208	3,581	3,693	≤5	108.1	101.3	529.9	Jul 2017

REFERRAL & TRANSFER ACTIVITY								
No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
426	424	≤5	≤5	≤5	≤5	≤5	≤5	≤5

	AGE OF INDIVIDUALS REFERRED							
	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
No. of referrals received	≤5	176	113	82	37	16	≤5	≤5
No. of referrals accepted	≤5	176	112	81	37	16	≤5	≤5

	ETHNICITY OF INDIVIDUALS REFERRED										
	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	L: Asian or Asian British - Any other Asian background
No. of referrals received	223	≤5	42	≤5	≤5	≤5	21	≤5	≤5	≤5	7
No. of referrals accepted	222	≤5	42	≤5	≤5	≤5	21	≤5	≤5	≤5	7

	ETHNICITY OF INDIVIDUALS REFERRED						
	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other Black background	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other ethnic group	Z: Not stated	99: Not known
No. of referrals received	≤5	≤5	≤5	≤5	12	12	86
No. of referrals accepted	≤5	≤5	≤5	≤5	12	12	86

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	198	214	≤5	14
No. of referrals accepted	197	213	≤5	14

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
20,626	431	5,301

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
54	32	12	6	≤5

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
963	615	69	143	136

	REASONS FOR CASE CLOSURE					
	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
No. of cases closed	≤5	40	499	67	15	7

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED			
	Female	Male	Other	Not known
No. of referrals received	158	146	≤5	122
No. of referrals accepted	157	145	≤5	122

QUALITY	
No. of Serious Incidents	Complaints Received
≤5	≤5

DIAGNOSTIC ASSESSMENT					
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments	Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	Highest number of diagnostic assessments attended
74	108	20		≤5	≤5

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL
75	59	

OUTCOMES OF CASES CLOSED		
Of cases closed, no. of patients who had gender dysphoria diagnosis	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England		68	68	2,144	1,007
London		73	72	3,886	1,420
Midlands		33	33	902	321
North East & Yorkshire		6	6	239	63
North West		20	20	490	145
South East		186	185	5,735	2,044
South West		40	40	1,415	449
Outside NHS England Remit		≤5	≤5	83	283
Outside NHSE	Scotland	≤5	≤5	≤5	≤5
Outside NHSE	Wales	≤5	≤5	7	238
Outside NHSE	Northern Ireland	≤5	≤5	≤5	≤5
Outside NHSE	Republic of Ireland	≤5	≤5	29	17
Outside NHSE	Any Other Location	≤5	≤5	46	28
Total		426	424	14,894	5,732

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
38.6 WTE	21.6 WTE	15.8 WTE

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GS GDC TEMPLATE V9	REPORTING PERIOD	GENDER CLINIC
	February 2024	The Tavistock & Portman Gender Identity Clinic

Who has validated this data?	
Name	Job Title
	Junior Performance and Contract Manager

WAIT TIMES									
(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Month & Year of referral of patients currently being offered first appts
1,534	2,863	3,292	3,686	3,682	≤5	107.7	102.3	534.0	Jul 2017

REFERRAL & TRANSFER ACTIVITY								
No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
377	377	≤5	≤5	≤5	≤5	≤5	≤5	≤5

AGE OF INDIVIDUALS REFERRED								
	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
No. of referrals received	≤5	166	84	83	27	14	≤5	≤5
No. of referrals accepted	≤5	166	84	83	27	14	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED											
	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	L: Asian or Asian British - Any other Asian background
No. of referrals received	214	≤5	54	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5
No. of referrals accepted	214	≤5	54	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED							
	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other Black background	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other ethnic group	Z: Not stated	99: Not known
No. of referrals received	≤5	≤5	≤5	≤5	8	12	60
No. of referrals accepted	≤5	≤5	≤5	≤5	8	12	60

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	202	168	≤5	7
No. of referrals accepted	202	168	≤5	7

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
20,448	396	4,995

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
47	34	≤5	≤5	7

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
687	443	56	94	94

REASONS FOR CASE CLOSURE						
No. of cases closed	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
614	≤5	323	188	65	21	14

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED			
	Female	Male	Other	Not known
No. of referrals received	166	167	≤5	44
No. of referrals accepted	166	167	≤5	44

QUALITY	
No. of Serious Incidents	Complaints Received
≤5	≤5

DIAGNOSTIC ASSESSMENT					
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments	Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	Highest number of diagnostic assessments attended
53	100	14	NA	≤5	≤5

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL
48	65	NA

OUTCOMES OF CASES CLOSED		
Of cases closed, no. of patients who had gender dysphoria diagnosis	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery
NA	NA	NA

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England		57	57	2,193	953
London		83	83	3,958	1,336
Midlands		19	19	914	307
North East & Yorkshire		≤5	≤5	247	57
North West		15	15	505	132
South East		152	152	5,694	1,917
South West		45	45	1,462	429
Outside NHS England Remit		≤5	≤5	84	260
Outside NHSE	Scotland			≤5	≤5
Outside NHSE	Wales	≤5	≤5	7	217
Outside NHSE	Northern Ireland			≤5	≤5
Outside NHSE	Republic of Ireland			30	14
Outside NHSE	Any Other Location			46	29
Total		377	377	15,057	5,391

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
39.4 WTE	25.6 WTE	15.8 WTE

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GS GDC TEMPLATE V9	REPORTING PERIOD	GENDER CLINIC
	March 2024	The Tavistock & Portman Gender Identity Clinic

Who has validated this data?	
Name	Job Title
	Junior Performance and Contract Manager

WAIT TIMES									
(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Month & Year of referral of patients currently being offered first appts
1,437	2,908	3,262	3,741	3,971	≤5	109.8	104.6	104.6	Jul 2017

REFERRAL & TRANSFER ACTIVITY								
No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
218	215	≤5	≤5	≤5	13	13	≤5	≤5

	AGE OF INDIVIDUALS REFERRED							
	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
	No. of referrals received	≤5	76	59	61	11	9	≤5
No. of referrals accepted	≤5	75	57	61	11	9	≤5	≤5

	ETHNICITY OF INDIVIDUALS REFERRED										
	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	L: Asian or Asian British - Any other Asian background
	No. of referrals received	128	≤5	25	≤5	≤5	≤5	5	≤5	≤5	≤5
No. of referrals accepted	128	≤5	25	≤5	≤5	≤5	5	≤5	≤5	≤5	≤5

	ETHNICITY OF INDIVIDUALS REFERRED						
	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other Black background	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other ethnic group	Z: Not stated	99: Not known
	No. of referrals received	≤5	≤5	≤5	6	≤5	39
No. of referrals accepted	≤5	≤5	≤5	≤5	6	≤5	36

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	107	111	≤5	≤5
No. of referrals accepted	106	109	≤5	≤5

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
20,577	377	4,881

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
47	35	≤5	8	≤5

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
567	401	51	66	49

	REASONS FOR CASE CLOSURE					
No. of cases closed	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
166	≤5	112	≤5	35	7	8

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED			
	Female	Male	Other	Not known
No. of referrals received	96	109	≤5	13
No. of referrals accepted	96	108	≤5	11

QUALITY	
No. of Serious Incidents	Complaints Received
≤5	≤5

DIAGNOSTIC ASSESSMENT					
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments	Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	Highest number of diagnostic assessments attended
35	82	17	NA	≤5	≤5

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL
28	60	NA

OUTCOMES OF CASES CLOSED		
Of cases closed, no. of patients who had gender dysphoria diagnosis	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery
NA	NA	NA

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England		35	34	2,246	917
London		51	50	4,016	1,296
Midlands		9	9	926	296
North East & Yorkshire		6	6	256	54
North West		≤5	≤5	512	129
South East		85	84	5,786	1,893
South West		26	26	1,494	430
Outside NHS England Remit		≤5	≤5	83	243
Outside NHSE	Scotland	≤5	≤5	≤5	≤5
Outside NHSE	Wales	≤5	≤5	8	205
Outside NHSE	Northern Ireland	≤5	≤5	≤5	≤5
Outside NHSE	Republic of Ireland	≤5	≤5	29	10
Outside NHSE	Any Other Location	≤5	≤5	45	28
Total		218	215	15,319	5,258

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
39.4 WTE	25.6 WTE	15.8 WTE

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GS GDC TEMPLATE V9	REPORTING PERIOD	GENDER CLINIC
	April 2024	The Tavistock & Portman Gender Identity Clinic

Who has validated this data?	
Name	Job Title
	Junior Performance and Contract Manager

WAIT TIMES									
(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Month & Year of referral of patients currently being offered first appts
1,621	2,996	3,168	3,766	4,180	≤5	110.3	105.1	542.7	Jul 2017

REFERRAL & TRANSFER ACTIVITY								
No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
345	344	≤5	≤5	≤5	≤5	≤5	≤5	≤5

	AGE OF INDIVIDUALS REFERRED							
	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
No. of referrals received	≤5	127	98	76	29	8	7	≤5
No. of referrals accepted	≤5	126	98	76	29	8	7	≤5

	ETHNICITY OF INDIVIDUALS REFERRED										
	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	L: Asian or Asian British - Any other Asian background
No. of referrals received	244	≤5	28	≤5	≤5	≤5	9	≤5	≤5	≤5	7
No. of referrals accepted	244	≤5	28	≤5	≤5	≤5	9	≤5	≤5	≤5	7

	ETHNICITY OF INDIVIDUALS REFERRED						
	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other Black background	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other ethnic group	Z: Not stated	99: Not known
	No. of referrals received	≤5	≤5	≤5	≤5	14	17
No. of referrals accepted	≤5	≤5	≤5	≤5	≤5	14	16

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	161	179	≤5	≤5
No. of referrals accepted	160	179	≤5	≤5

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
20,966	380	4,855

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
93.0	72.0	11.0	7.0	≤5

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
1,025.5	692.5	97.5	150.5	85.0

	REASONS FOR CASE CLOSURE					
	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
No. of cases closed	138	≤5	53	≤5	56	23
						≤5

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED			
	Female	Male	Other	Not known
No. of referrals received	144	173	≤5	28
No. of referrals accepted	144	173	≤5	27

QUALITY	
No. of Serious Incidents	Complaints Received
≤5	≤5

DIAGNOSTIC ASSESSMENT					
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments	Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	Highest number of diagnostic assessments attended
61	133	19	NR	≤5	≤5

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL
95	76	NR

OUTCOMES OF CASES CLOSED		
Of cases closed, no. of patients who had gender dysphoria diagnosis	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery
138	NR	NR

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England		58	58	2,323	924
London		73	73	4,088	1,283
Midlands		17	17	948	297
North East & Yorkshire		11	11	271	54
North West		21	21	541	129
South East		131	130	5,935	1,898
South West		34	34	1,532	429
Outside NHS England Remit		≤5	≤5	93	221
Outside NHSE	Scotland	≤5	≤5	≤5	≤5
Outside NHSE	Wales	≤5	≤5	8	184
Outside NHSE	Northern Ireland	≤5	≤5	≤5	≤5
Outside NHSE	Republic of Ireland	≤5	≤5	30	8
Outside NHSE	Any Other Location	≤5	≤5	54	29
Total		345	344	15,731	5,235

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
39.40	25.60	15.80

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GS GDC TEMPLATE V9	REPORTING PERIOD	GENDER CLINIC
	May 2024	The Tavistock & Portman Gender Identity Clinic

Who has validated this data?	
Name	Job Title
	Junior Performance and Contract Manager

WAIT TIMES									
(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Month & Year of referral of patients currently being offered first appts
1,513	2,851	3,389	3,735	4,453	≤5	111.9	107.3	547.1	Jul 2017

REFERRAL & TRANSFER ACTIVITY								
No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
315	314	≤5	≤5	≤5	≤5	≤5	≤5	≤5

AGE OF INDIVIDUALS REFERRED								
	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
No. of referrals received	≤5	96	94	84	29	10	≤5	≤5
No. of referrals accepted	≤5	96	93	84	29	10	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED											
	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	L: Asian or Asian British - Any other Asian background
No. of referrals received	208	≤5	27	≤5	≤5	≤5	7	≤5	≤5	≤5	7
No. of referrals accepted	208	≤5	27	≤5	≤5	≤5	7	≤5	≤5	≤5	7

ETHNICITY OF INDIVIDUALS REFERRED							
	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other Black background	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other ethnic group	Z: Not stated	99: Not known
No. of referrals received	≤5	≤5	≤5	≤5	11	14	27
No. of referrals accepted	≤5	≤5	≤5	≤5	11	14	26

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	144	163	≤5	8
No. of referrals accepted	144	163	≤5	7

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
21,184	387	4,856

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
101.0	68.0	23.0	≤5	≤5

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
1,057.0	688.5	93.0	183.5	92.0

REASONS FOR CASE CLOSURE						
No. of cases closed	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
97	≤5	25	≤5	46	19	≤5

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED			
	Female	Male	Other	Not known
No. of referrals received	126	149	≤5	40
No. of referrals accepted	126	149	≤5	39

QUALITY	
No. of Serious Incidents	Complaints Received
≤5	≤5

DIAGNOSTIC ASSESSMENT					
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments	Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	Highest number of diagnostic assessments attended
56	126	19	NR	≤5	≤5

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL
142	50	NR

OUTCOMES OF CASES CLOSED		
Of cases closed, no. of patients who had gender dysphoria diagnosis	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery
97	NR	NR

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England		40	40	2,347	931
London		83	83	4,139	1,279
Midlands		26	26	970	294
North East & Yorkshire		7	7	276	55
North West		14	14	553	129
South East		119	118	6,020	1,898
South West		25	25	1,543	439
Outside NHS England Remit		≤5	≤5	93	218
Outside NHSE	Scotland	≤5	≤5	≤5	≤5
Outside NHSE	Wales	≤5	≤5	9	182
Outside NHSE	Northern Ireland	≤5	≤5	≤5	≤5
Outside NHSE	Republic of Ireland	≤5	≤5	30	8
Outside NHSE	Any Other Location	≤5	≤5	53	28
Total		315	314	15,941	5,243

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
42.8	25.2	14.0

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GS GDC TEMPLATE V9	REPORTING PERIOD	GENDER CLINIC
	June 2024	The Tavistock & Portman Gender Identity Clinic

Who has validated this data?	
Name	Job Title
	Junior Performance and Contract Manager

WAIT TIMES									
(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Month & Year of referral of patients currently being offered first appts
1,324	2,929	3,468	3,632	4,745	≤5	113.6	109.5	551.4	Jul 2017

REFERRAL & TRANSFER ACTIVITY								
No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
266	262	≤5	≤5	≤5	≤5	≤5	≤5	≤5

	AGE OF INDIVIDUALS REFERRED							
	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
	No. of referrals received	≤5	76	74	76	18	18	≤5
No. of referrals accepted	≤5	72	74	76	18	18	≤5	≤5

	ETHNICITY OF INDIVIDUALS REFERRED										
	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	L: Asian or Asian British - Any other Asian background
	No. of referrals received	157	≤5	19	≤5	≤5	≤5	11	≤5	≤5	≤5
No. of referrals accepted	155	≤5	19	≤5	≤5	≤5	11	≤5	≤5	≤5	≤5

	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other Black background	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other ethnic group	Z: Not stated	99: Not known
	No. of referrals received	≤5	≤5	≤5	≤5	6	50
No. of referrals accepted	≤5	≤5	≤5	≤5	≤5	6	48

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	125	132	≤5	6
No. of referrals accepted	121	132	≤5	6

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
21,386	420	4,868

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
129.0	81.0	28.0	≤5	17.0

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
940.0	600.0	54.5	167.5	118.0

REASONS FOR CASE CLOSURE						
No. of cases closed	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
64	≤5	19	≤5	27	12	≤5

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED			
	Female	Male	Other	Not known
No. of referrals received	109	126	≤5	31
No. of referrals accepted	106	126	≤5	30

QUALITY	
No. of Serious Incidents	Complaints Received
≤5	≤5

DIAGNOSTIC ASSESSMENT					
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments	Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	Highest number of diagnostic assessments attended
43	126	10	NR	≤5	≤5

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL
88	28	NR

OUTCOMES OF CASES CLOSED		
Of cases closed, no. of patients who had gender dysphoria diagnosis	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery
64	NR	NR

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England		36	35	2,369	934
London		80	80	4,193	1,287
Midlands		18	18	983	296
North East & Yorkshire		≤5	≤5	280	55
North West		17	17	568	128
South East		86	84	6,063	1,921
South West		22	21	1,547	451
Outside NHS England Remit		≤5	≤5	94	216
Outside NHSE	Scotland	≤5	≤5	≤5	≤5
Outside NHSE	Wales	≤5	≤5	11	180
Outside NHSE	Northern Ireland	≤5	≤5	≤5	≤5
Outside NHSE	Republic of Ireland	≤5	≤5	30	8
Outside NHSE	Any Other Location	≤5	≤5	53	28
Total		266	262	16,098	5,288

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
43.73	25.73	14.00

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GS GDC TEMPLATE V9	REPORTING PERIOD	GENDER CLINIC
	July 2024	The Tavistock & Portman Gender Identity Clinic

Who has validated this data?	
Name	Job Title
	Junior Performance and Contract Manager

WAIT TIMES									
(up to and including) 18 weeks	18+ weeks - 51 weeks	52 weeks - 103 weeks	104 weeks - 155 weeks	3 years - 10 years	11+ years	Mean (weeks)	Median (weeks)	Longest wait (weeks)	Month & Year of referral of patients currently being offered first appts
705	2,934	3,497	3,593	4,883	≤5	118.7	114.1	555.9	Jul 2017

REFERRAL & TRANSFER ACTIVITY								
No. of referrals received	No. of referrals accepted	No. of referrals declined	No. of referrals awaiting accept/decline decision	No. of transfers received from adult gender dysphoria services	No. of transfers received from CYP gender dysphoria services	No. of transfers accepted	No. of transfers declined	No. of transfers awaiting accept/decline decision
38	37	≤5	≤5	≤5	≤5	≤5	≤5	≤5

AGE OF INDIVIDUALS REFERRED								
	Aged 16 years and under	Aged 17 - 19 years	Aged 20 - 24 years	Aged 25 - 34 years	Aged 35 - 49 years	Aged 50 - 64 years	Aged 65 years and over	Not known
No. of referrals received	≤5	18	11	≤5	≤5	≤5	≤5	≤5
No. of referrals accepted	≤5	17	11	≤5	≤5	≤5	≤5	≤5

ETHNICITY OF INDIVIDUALS REFERRED											
	A: White - British	B: White - Irish	C: White - Any other White background	D: Mixed - White and Black Caribbean	E: Mixed - White and Black African	F: Mixed - White and Asian	G: Mixed - Any other mixed background	H: Asian or Asian British - Indian	J: Asian or Asian British - Pakistani	K: Asian or Asian British - Bangladeshi	L: Asian or Asian British - Any other Asian background
No. of referrals received	14	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5
No. of referrals accepted	14	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5	≤5

	M: Black or Black British - Caribbean	N: Black or Black British - African	P: Black or Black British - Any other Black background	R: Other Ethnic Groups: Chinese	S: Other Ethnic Groups - Any other ethnic group	Z: Not stated	99: Not known
No. of referrals received	≤5	≤5	≤5	≤5	≤5	≤5	12
No. of referrals accepted	≤5	≤5	≤5	≤5	≤5	≤5	11

	GENDER OF INDIVIDUALS REFERRED			
	Female	Male	Non-Binary / Other	Not known
No. of referrals received	16	14	≤5	≤5
No. of referrals accepted	15	14	≤5	≤5

TOTAL PATIENTS		
Total number of patients within your service	Total number of patients currently undergoing assessment	Total number of patients currently under service's care post-assessment
20,727	457	4,658

FIRST ASSESSMENT ACTIVITY				
No. of 1st assessments scheduled	No. of 1st assessments attended	No. of DNAs (1st assessments)	No. of 1st assessments cancelled (patient initiated)	No. of 1st assessments cancelled (service initiated)
191	116	15	18	42

FOLLOW-UP APPOINTMENT ACTIVITY				
No. of follow-up apts scheduled	No. of follow-up apts attended	No. of DNAs (follow-up apt)	No. of follow-up apts cancelled (patient initiated)	No. of follow-up apts cancelled (service initiated)
946.0	612.0	81.5	150.5	102.0

REASONS FOR CASE CLOSURE						
No. of cases closed	Did not meet criteria for gender dysphoria diagnosis	Treatment completed	Transferred to another NHS gender dysphoria service	Unable to contact or repeated DNAs	Patient choice	Other
366	≤5	207	44	84	21	10

	SEX ASSIGNED AT BIRTH OF INDIVIDUALS REFERRED			
	Female	Male	Other	Not known
No. of referrals received	18	15	≤5	5
No. of referrals accepted	18	15	≤5	4

QUALITY	
No. of Serious Incidents	Complaints Received
≤5	≤5

DIAGNOSTIC ASSESSMENT					
No. of second diagnostic assessments attended	Total no. of diagnostic assessment appointments attended	Average (median) waiting time between 1st and 2nd assessments	Average (median) number of diagnostic assessments attended	Lowest number of diagnostic assessments attended	Highest number of diagnostic assessments attended
53	171	12	NR	≤5	≤5

TYPES OF FOLLOW-UP APPOINTMENT ACTIVITY		
No. of Voice and Communication Therapy apts attended	No. of psychological intervention apts attended	No. of review apts attended for pts on surgical WL
96	22	NR

OUTCOMES OF CASES CLOSED		
Of cases closed, no. of patients who had gender dysphoria diagnosis	Of cases closed, no. of patients recommended for endocrine intervention	Of cases closed, no. recommended for surgery
366	NR	NR

PATIENT REGION		Total Number of referrals received	Total Number of referrals accepted	Total Number on Waiting List	Total Open Caseload
East of England		≤5	≤5	2,312	894
London		13	13	4,107	1,252
Midlands		≤5	≤5	866	288
North East & Yorkshire		≤5	≤5	353	54
North West		≤5	≤5	549	119
South East		11	11	5,839	1,869
South West		≤5	≤5	1,494	445
Outside NHS England Remit		≤5	≤5	92	194
Outside NHSE	Scotland	≤5	≤5	≤5	≤5
Outside NHSE	Wales	≤5	≤5	11	162
Outside NHSE	Northern Ireland	≤5	≤5	≤5	≤5
Outside NHSE	Republic of Ireland	≤5	≤5	29	8
Outside NHSE	Any Other Location	≤5	≤5	51	24
Total		38	37	15,612	5,115

STAFFING STRUCTURE		
WTE in establishment who have direct clinical contact with patients	WTE in post who have direct clinical contact with patients	WTE in post who meet criteria for Lead Clinician as defined in service specification
43.73	25.73	14.00