

Freedom of Information Act 2000 disclosure log entry

Reference

21-22002

Date sent

11/05/2021

Subject

GIC referral and appointment 1st Jan to 31st Mar 2021

Details of enquiry

I am writing to request information under the terms of the Freedom of Information Act (2000). My enquiries relate to the London Gender Identity Clinic.

Please can you provide the following information:

1. Whether the clinic accepts self-referrals
2. Whether patients on the waiting list are prioritised in any way other than a simple “first in first out” system
3. Whether patients referred to you, who have previously been on the wait list for another NHS or HSCNI gender clinic but not yet seen, would have this previous wait taken into account in their position in the queue for your service
4. Whether patients must attend an appointment with the clinic’s own endocrinologist before their GP is instructed to prescribe hormones
5. The minimum number of appointments patients must attend at this clinic before being approved for hormone treatment
6. Average (mean) time in weeks from referral to first treatment or assessment appointment for patients whose first such appointment happened last quarter (between 1st Jan to 31st Mar 2021 inclusive)
7. For patients who have been given their first appointment in the last quarter (between 1st Jan to 31st Mar 2021 inclusive), what month or months these patients were originally referred in (excluding priority cases or patients who have waited for a shorter time due to a wait at

another clinic)

8. Average (mean) time in weeks wait for a follow-up appointment since previous appointment, for patients who had a follow-up appointment in the last quarter (between 1st Jan to 31st Mar 2021 inclusive)

Response sent

Thank you for your request for information which has been handled under the Freedom of Information Act. Please see below our response.

1. Whether the clinic accepts self-referrals **Yes**
2. Whether patients on the waiting list are prioritised in any way other than a simple “first in first out” system
Patients who move from our Gender Identity Development Service (GIDS) to adult services are positioned on the waiting list to ensure continuity of care services.
3. Whether patients referred to you, who have previously been on the wait list for another NHS or HSCNI gender clinic but not yet seen, would have this previous wait taken into account in their position in the queue for your service
As referred to above, because GIDS patients will have been on the GIDS waiting list, these patients are slotted in. The waiting times for adult patients switching waiting lists from another clinic are not routinely taken into account (as per agreement with other GICs) unless there was an error (clinical or admin), or if the patient was terminally ill. In these cases any requests from the referring clinic would be considered.
4. Whether patients must attend an appointment with the clinic’s own endocrinologist before their GP is instructed to prescribe hormones **No**
5. The minimum number of appointments patients must attend at this clinic before being approved for hormone treatment
This is dependent upon the patient, their pathway and clinical assessment but a patient would need to attend for at least one appointment.
6. Average (mean) time in weeks from referral to first treatment or assessment appointment for patients whose first such appointment happened last quarter (between 1st Jan to 31st Mar 2021 inclusive) **106 weeks**
7. For patients who have been given their first appointment in the last quarter (between 1st Jan to 31st Mar 2021 inclusive), what month or months these patients were originally referred in (excluding priority cases or patients who have waited for a shorter time due to a wait at another clinic) **September 2017**
8. Average (mean) time in weeks wait for a follow-up appointment since previous appointment, for patients who had a follow-up appointment in the last quarter (between 1st Jan to 31st Mar 2021 inclusive) **78 weeks**