

Freedom of Information Act 2000 disclosure log entry

Reference

21-22264

Date sent

28/04/22

Subject

GIC Waiting Times 2021/22

Details of enquiry

1. In 2021/22 financial year (or most recent year available) how many patients were seen within 18 weeks of initial referral? (broken down into months if possible).
2. In 2021/22 financial year (or most recent year available) what was the quickest time, longest time, and average time it took for a patient to have their first appointment? (broken down into months if possible).
3. For patients referred in January 2022 (or the most recent month data is available) what is the expected wait time?
4. For patients with waiting times longer than 18 weeks, what support does Tavistock and Portman offer?
5. Is there a triage for patients? If so please can you give any more details about how you triage patients?

Response sent

1. In 2021/22 financial year (or most recent year available) how many patients were seen within 18 weeks of initial referral? (broken down into months if possible).

The figure shown below are based on patients first appointments during the stated period.
This includes clock-stops (cancelled/no shows/rescheduled appointments)

2021/22	Apr-21	May-21	Jun-21	Jly 21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
No of patients seen within 18 weeks (1st appt)	3	5	4	2	4	3	3	8	2	4	1	2

2. In 2021/22 financial year (or most recent year available) what was the quickest time, longest time, and average time it took for a patient to have their first appointment? (broken down into months if possible).

2021/22	Apr-21	May-21	Jun-21	Jly 21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22
Shortest wait - days	62	23	52	35	6	37	32	13	42	29	70	32
Longest wait - days	1487	1546	1043	1373	1561	1575	1473	1533	1518	1541	1558	1617
Average wait - days	749.8	670.5	545.8	773.8	826.0	824.4	876.8	828.5	917.7	932.5	978.9	1058.5

3. For patients referred in January 2022 (or the most recent month data is available) what is the expected wait time?

It is not possible to calculate future wait times for new referrals, as these would depend on many unknowable factors. Information about the current waiting list is available on our website: <https://gic.nhs.uk/appointments/waiting-times/>

4. For patients with waiting times longer than 18 weeks, what support does Tavistock and Portman offer?
The GIC is a tertiary care service and is not commissioned to provide services to patients who are awaiting their first appointment. Those on our waiting list are signposted to secondary or primary health care services if they are in need of immediate medical and/or clinical attention.
5. Is there a triage for patients? If so please can you give any more details about how you triage patients
We do not operate a triage system. All referrals are acknowledged, accepted, and the patients are then placed on our waiting list