

## Freedom of Information Act 2000 disclosure log entry

### Reference

20-21244

### Date sent

29/04/21

### Subject

GIC service Particulars

### Details of enquiry

This freedom of information act request relates to the Gender Dysphoria Clinic for Adults. Hereafter referred to as 'the service'.

For this request please provide data broken down by calendar year (where applicable). Please go back as far as records are available.

Can you please provide a list of all the possible reasons why a patient can be discharged from the service including any codes used for identification? and the criteria for each discharge type? Please provide current and previous versions.

How many patients were discharged from the service? Please provide a numerical breakdown of the reasons for discharge?

What is the shortest time an individual was a service user, for reasons other than non-attendance at the service or self-discharge?

What is the longest time someone was a service user?

Please provide a list of all of the services to which patients have been onward referred? How many patients were referred to other services and please break this down numerically and by service referred to?

What was the longest time someone waited for a referral to be actioned after it was made by the service? please state this for each service referred to.

How long was the average referral on wait by service referred to?

What criteria are used by the service for each onward referral service?

## Response Sent

Thank you for your request for information which has been handled under the Freedom of Information Act (FOIA).

Below is our response:

1. Can you please provide a list of all the possible reasons why a patient can be discharged from the service including any codes used for identification? and the criteria for each discharge type? Please provide current and previous versions.

We do not use reasons for discharge codes. Our Electronic Patient Record (EPR) system currently includes the below reasons for discharge:

- Admitted elsewhere
- Treatment completed
- Moved out of the area
- No further treatment appropriate
- Patient did not attend
- Patient died
- Patient requested discharge
- Referred to another specialty/service (at the same or other Health Care provider)
- Refused to be seen

2. How many patients were discharged from the service? Please provide a numerical breakdown of the reasons for discharge?

- April 2017/18 442
- April 2018/19 925
- April 2019/20 1,228
- April 2020/21 1,070 [\*as of 24/03/2021]

We do not hold a dataset that includes reasons for discharge as in some cases the discharge does not register a closure reason, which shows as a blank entry.

3. What is the shortest time an individual was a service user, for reasons other than non-attendance at the service or self-discharge?

1 appointment.

4. What is the longest time someone was a service user?

We do not hold this data. This is because the service was transferred from the West London Mental Health Trust to the Tavistock & Portman NHS Foundation Trust on 1 April 2017 and we do not the relevant data prior to this date.

5. Please provide a list of all of the services to which patients have been onward referred?

External referrals:

- Gender reassignment surgery
- Facial hair removal

6. How many patients were referred to other services and please break this down numerically and by service referred to?

This published response to an FOI request includes referral data for surgery from 2017-2019.

[FOI 20-21084 GIC Referrals Received and Referrals Made for Surgery](#)

We do not hold data for referrals for facial hair removal.

7. What was the longest time someone waited for a referral to be actioned after it was made by the service? Please state this for each service referred to.

We do not hold this data. This is because waiting times are managed by the receiving organisation.

8. How long was the average referral on wait by service referred to?

We do not hold this data. This is because waiting times are managed by the receiving organisation.

9. What criteria are used by the service for each onward referral service?

- Surgical referral - a patient is assessed through a series of clinical assessments and with multidisciplinary team input. We do not hold a recorded list of criteria.
- Facial hair removal - the patient must be trans feminine.