

## Freedom of Information Act 2000 disclosure log entry

### Reference

20-21209

### Date sent

16/03/21

### Subject

Waiting list – Gender Identity Clinic

### Details of enquiry

Could you kindly provide:

1. The current number of patients awaiting their first appointment at the clinic.
2. The longest time a patient had been on the wait list to date (stated in days).
3. The longest time a patient had to wait for their second appointment (stated in days).
4. The longest time a patient had to wait for a surgery referral (stated in days).
5. Data on how many patients have been accepted / processed since December 2019.

I would also appreciate it if you could tell me of any plans to accelerate the current waiting list

### Response Sent

1. The current number of patients awaiting their first appointment at the clinic.  
7,902 patients
2. The longest time a patient had been on the wait list to date (stated in days).  
1,433 days
3. The longest time a patient had to wait for their second appointment (stated in days).  
994
4. The longest time a patient had to wait for a surgery referral (stated in days).  
We do not hold this data in a structured field from which a report can be run. This type of information would be held in an unstructured format (i.e. as notes or in a letter on individual service uses records).
5. Data on how many patients have been accepted / processed since December 2019  
5,256 patients accepted since December 2019

I would also appreciate it if you could tell me of any plans to accelerate the current waiting list  
We do not hold recorded information in this respect. Under the FOIA, authorities are not obliged to answer questions where this would involve the creation of new information.