

Freedom of Information Act 2000 disclosure log entry

Reference

20-21181

Date sent

03/02/2021

Subject

Externally commissioned Immediate Support Provisions

Details of enquiry

1. Have you heard of the Service SHOUT?
2. If Yes, please tick one of the following boxes below detailing where you have heard of the service
 - Advertisement on the tv
 - Word of Mouth
 - Have received Marketing communications
 - Other (Please detail)
3. Since the beginning of the 2018/19 financial year, have you commissioned or used (if free) any external provision to support individuals who may be anxious, stressed, depressed, suicidal or overwhelmed and who need immediate support? This can include provision delivered directly to targeted populations or universal services marketed and offered in your locality?
If Yes, please can you provide the following information about any external provision delivered since the beginning of the 2018/19 financial year;
 - What is the name of the provision?
 - Who is the provider? What is the focus/ are the main issues addressed by the provision? (*E.g. Relationships, online safety; bullying; domestic abuse/ healthy relationships; self-esteem /resilience; mental health; anxiety and depression)
 - Who is the provision aimed at? (E.g. Children and Young People, adults, New Parents, the locality population)
 - How is the provision delivered? (E.g. group work, one to one work, marketing of support services, helpline etc.)
 - Are there any target groups your current provision is unable to reach? (E.g. New parents, children in care, secondary school, unemployed etc.)
 - What is the annual cost of the provision? Not applicable –
 - If you have an ongoing contract/license for the provision, when does this end?
4. Do you have an annual budget for external mental health support provision? If yes, how much is the budget and how is it split? (E.g. Cost of service delivery, marketing budget for new service)

5. Since the beginning of the 2018/19 financial year, have you commissioned or used (if free) any external provision to train and support staff working with individuals who may be anxious, stressed, depressed, suicidal or overwhelmed and who need immediate support? This can include training for targeted populations or universal training within your locality?
If Yes, please can you provide the following information about any training delivered since the beginning of the 2018/19 financial year;
 - Who is the provider?
 - What is the focus/ are the main issues addressed by the training? (*E.g. Healthy Relationships, online safety; bullying; domestic abuse/ healthy relationships; self-esteem /resilience; mental health; anxiety and depression)
 - Who is the provision aimed at? (E.g. Children and Young People, adults, New Parents, the locality population)
 - How is the provision delivered? (E.g. Face to Face training, e-learning, Virtual Training)
 - What is the cost of the training?
 - If you have an ongoing contract/license for the training, when does this end?
6. Are there any gaps in mental health support services that you feel Mental Health Innovations 'Shout' Text service could support?
If Yes, please detail:.
7. If Yes, above, would you be interested in Mental Health innovations Charity contacting you to discuss the support they are able to provide?
If Yes, please detail:

Response Sent

1. Have you heard of the Service SHOUT?
This is a question, therefore, no recorded data has been requested.
2. If Yes, please tick one of the following boxes below detailing where you have heard of the service;
As above
3. Since the beginning of the 2018/19 financial year, have you commissioned or used (if free) any external provision to support individuals who may be anxious, stressed, depressed, suicidal or overwhelmed and who need immediate support? This can include provision delivered directly to targeted populations or universal services marketed and offered in your locality?
No
4. Do you have an annual budget for external mental health support provision?
Please note the Trust only provides outpatient services.
5. Since the beginning of the 2018/19 financial year, have you commissioned or used (if free) any external provision to train and support staff working with individuals who may be anxious, stressed, depressed, suicidal or overwhelmed and who need immediate

support? This can include training for targeted populations or universal training within your locality?

Yes

If **Yes**, please can you provide the following information about any training delivered since the beginning of the 2018/19 financial year;

- Who is the provider?

External Staff Support Services for the period were provided by Royal Free Hospital and Care First employee assistance programmes

- What is the focus/ are the main issues addressed by the training? (*E.g. Healthy Relationships, online safety; bullying; domestic abuse/ healthy relationships; self-esteem /resilience; mental health; anxiety and depression)

We do not hold information this information.

- Who is the provision aimed at? (E.g. Children and Young People, adults, New Parents, the locality population)

Staff

- How is the provision delivered? (E.g. Face to Face training, e-learning, Virtual Training)

by Telephone

- What is the cost of the training?

N/A – this is not training

- If you have an ongoing contract/license for the training, when does this end?

N/A

6. Are there any gaps in mental health support services that you feel Mental Health Innovations 'Shout' Text service could support? **Yes/No**

The FOIA does not require authorities to respond to questions where this would require the creation of new information.

7. If Yes, above, would you be interested in Mental Health innovations Charity contacting you to discuss the support they are able to provide? **Yes/No**

See above