

Freedom of Information Act 2000 disclosure log entry

Reference

20-21055

Date sent

28/7/20

Subject

Questionnaire: Staff Employed and IT Department Information

Details of enquiry

1. How many staff do you currently employ within the trust?
2. How many staff do you currently employ within the IT team?
3. Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months?
4. How many networked Endpoints do you currently manage within your IT estate?
5. Are you Cyber Essentials/CE+ accredited?
6. How many IT support/request tickets are processed per month?
7. What is the name, job title, and department contact email address of for:
 - a. *CIO / IT Director
 - b. *Head of IT

Response Sent

1. How many staff do you currently employ within the trust?
This data is already publicly available and may be located at:
<https://files.digital.nhs.uk/FB/ECECEE/NHS%20Workforce%20Statistics%2C%20March%202020%20England%20and%20Organisation.xlsx>
2. How many staff do you currently employ within the IT team?
11
3. Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months?
All our vacancies are publicly advertised on NHS Jobs: which can be access via this link: <https://www.jobs.nhs.uk/> The Freedom of Information Act enables access to official recorded information only, so we are not required to answer questions, provide opinions or create any new information to respond to a request.

Accordingly, if there are any particular documents, data or information that you would like to see then the Trust would treat any reformulated request we receive as a fresh FOI request and would consider it accordingly.

4. How many networked Endpoints do you currently manage within your IT estate?
This question relates to information which we are withholding under s.31(a) *Law Enforcement: the prevention or detection of crime*. Section 31 is a qualified exemption, which requires the public authority to carry out the public interest test. We have carried out the public interest and our public interest arguments are shown below.

Arguments in favour of disclosure

- Promoting accountability and transparency
- Public assurance that the Trust has robust information security arrangements and controls in place

Arguments in favour of maintaining the exemption

- The Trust has a duty to ensure that its information systems and assets are kept secure
- Disclosure of the requested information could facilitate criminal activity, in particular cybercrime, and especially when combined with other information already in the public domain or which could be gleaned from other sources, including any information that the Trust has previously provided or may be forced to disclose in the future.
- Disclosure of the requested information could, therefore, increase vulnerability to malicious attack, including the corruption or loss of data, which would impact on the Trust's ability to provide essential services

On balance, the Trust believes that our public interest arguments in favour of maintaining the exemption outweigh the arguments in favour of disclosure.

5. Are you Cyber Essentials/CE+ accredited?
No
6. How many IT support/request tickets are processed per month?
Around 1,500 monthly
7. What is the name, job title, and department contact email address of for:
- a. *CIO / IT Director
Jon Rex, Director of IM&T, ServiceDesk@tavi-port.nhs.uk
 - b. *Head of IT
Jon Rex, Director of IM&T, ServiceDesk@tavi-port.nhs.uk