

Freedom of Information Act 2000 disclosure log entry

Reference

19-20342

Date sent

05/05/2020

Subject

GIC (Gender Identity Clinic) Waiting Times

Details of enquiry

I want to know the current waiting times for the following appointments with your gender identity clinic:

1. Average waiting time to receive acknowledgement of referral from receipt of referral.
2. Average waiting time from receipt of referral to first appointment with clinical team eg telephone or clinic appointment.
3. Average waiting time from first appointment with clinical team to second appointment with clinical team eg telephone or clinic appointment.
4. Average waiting time from receipt of referral to see the doctor for medical assessment.
5. Average waiting time from receipt of referral to report and recommendations to be sent to the GP on completion of assessment process

Response Sent

For information about current waiting times, please visit:

<https://gic.nhs.uk/appointments/waiting-times/>

1. Average waiting time to receive acknowledgement of referral from receipt of referral.
N/A - the Trust did not begin to send confirmation of referrals to patients until February 2020.
2. Average waiting time from receipt of referral to first appointment with clinical team eg telephone or clinic appointment.
For 2019 the waiting time from receipt of referral to first appointment at the Tavistock & Portman GIC clinic was 64.1 weeks
3. Average waiting time from first appointment with clinical team to second appointment with clinical team eg telephone or clinic appointment.
For 2019 the average waiting time from first appointment to second appointment Tavistock & Portman GIC clinic was 44.9 weeks
4. Average waiting time from receipt of referral to see the doctor for medical assessment.
We do not hold more detailed data in this respect.
5. Average waiting time from receipt of referral to report and recommendations to be sent to the GP on completion of assessment process.
We do not hold this information.