

Freedom of Information Act 2000 disclosure log entry

Reference

19-20280

Date sent

28/11/2019

Subject

Lone Worker Devices

Details of enquiry

1. Does your organisation use a dedicated lone worker device?
2. If your organisation does not use dedicated lone worker devices, what alternatives do you use?
3. Is your organisation's lone worker device reliant upon a sim card for reporting?
4. How many lone worker devices does your organisation have?
5. Does your lone worker device feature in-house tracking or is tracking conducted by the service provider.
6. Of your devices how many have been utilised in the last(this does not include solely being powered on);
6 months as verified by your service provider xx devices
12 months as verified by your service provider xx devices
18 months as verified by your service provider xx devices
24 months or more as verified by your service provider xx device
7. Is competence in using the lone worker device included in your lone worker's risk assessment?
8. Does the security department hold responsibility for the management of lone worker devices in your organisation?
9. Does your organisation carry out an annual physical inspection of the lone worker devices?
10. Is your security department responsible for conducting in-house training for lone workers that includes lone worker devices?
11. What are the key areas that your lone worker training focuses upon?
12. What instructions are your lone workers given in the event that their device does not function?

Response Sent

1. Does your organisation use a dedicated lone worker device?
Yes
2. If your organisation does not use dedicated lone worker devices, what alternatives do you use?
N/A
3. Is your organisation's lone worker device reliant upon a sim card for reporting?
Yes
4. How many lone worker devices does your organisation have?
3
5. Does your lone worker device feature in-house tracking or is tracking conducted by the service provider.
Service provider
6. Of your devices how many have been utilised in the last(this does not include solely being powered on);
6 months as verified by your service provider 2 devices

24 months or more as verified by your service provider 1 devices

7. Is competence in using the lone worker device included in your lone worker's risk assessment?
Yes
8. Does the security department hold responsibility for the management of lone worker devices in your organisation?
Health and Safety Manager
9. Does your organisation carry out an annual physical inspection of the lone worker devices?
Yes
10. Is your security department responsible for conducting in-house training for lone workers that includes lone worker devices?
Health and Safety Manager
11. What are the key areas that your lone worker training focuses upon?
Working in the community and medical centres
12. What instructions are your lone workers given in the event that their device does not function?
To report this directly to the Health and Safety Manager