

## Freedom of Information Act 2000 disclosure log entry

### Reference

19-20234

### Date sent

24/10/19

### Subject

Referrals, DDA Policy & Data

### Details of enquiry

- 1- Please send me a copy of your NHS Trust Disability discrimination, including service failures in disability provision and other failures to make reasonable adjustments,
- 2- Please send me a copy of your Trust policy on rejecting patients by medical staff and excluding them from treatment
- 4- Please send me a copy of your NHS trust policy and NHS department as to how a therapist go about refusing to treat a patient? what are the legal grounds to deny and reject treatment from a patient
- 5- Policy about the reasonable adjustments a clinical staff must make to allow a patient to have access to therapy

### Response Sent

- 1- Please send me a copy of your NHS Trust Disability discrimination, including service failures in disability provision and other failures to make reasonable adjustments  
Please see our Equality, Diversity and Inclusion policy on our website which can be reached via the following link: [Equality, diversity and inclusion policy](#)
- 2- Please send me a copy of your Trust policy on rejecting patients by medical staff and excluding them from treatment  
We aim to be as inclusive as possible with all the populations who we serve, and so do not have a specific policy on rejecting patients. Each patient is treated on an individual basis, according to their presenting issues.  
  
There is a policy to address decision and processes for discharging an existing patient, and here is a link to our Trust Procedure on Discharge, Transfer and Closure of Clinical Cases: [Discharge, transfer and closure of clinical cases procedure](#)
- 4- Please send me a copy of your NHS trust policy and NHS department as to how a therapist go about refusing to treat a patient? what are the legal grounds to deny and reject treatment from a patient  
Please refer to our answer to question 1 above, which also largely covers this question. Here is a link to our published procedure on assessment of clinical risk [Clinical risk assessment procedure](#)

- 5- Policy about the reasonable adjustments a clinical staff must make to allow a patient to have access to therapy  
Please refer to our response to question 1 above, as this is covered by the same policy.