

## Freedom of Information Act 2000 disclosure log entry

### Reference

19-20207

### Date sent

12/09/2019

### Subject

Robotic Process Automation

### Details of enquiry

- 1a. Does your organisation have a dedicated budget for investing in RPA? Is yes, please provide your organisations RPA budget for 19/20
- 1b. To date, how much has the organisation invested in RPA solutions?
- 2a. Does your organisation use a third-party to provide an RPA software solution? If yes, please provide the name of the supplier
- 2b. Please provide a brief description as to the project the RPA provider is undertaking/has undertaken at the organisation including which departments within the organisation this is/has been implemented
- 2c. How many employees (headcount) are involved in the operationalisation of the RPA solution at your organisation post-implementation?
- 2d. Please state the start and end date of the contract with the supplier
- 2e. Did the organisation use a framework to procure these services? If yes, please provide the name of the framework
- 2f. Please provide detail on how the RPA provider has charged the organisation? (*e.g. costing by development and consultancy day rates, annual/monthly license fees, additional fees for bespoke services*)
- 2g. What was the annual cost to the organisation for the provision of the RPA solution in 18/19?
- 2h. Has your organisation seen any quantifiable benefits through the use of your RPA solution provider? Please provide details on the benefits achieved

### Response Sent

- 1a. Does your organisation have a dedicated budget for investing in RPA? Is yes, please provide your organisations RPA budget for 19/20  
Yes. Capital allocation of £70,000
- 1b. To date, how much has the organisation invested in RPA solutions?  
£70,000 spent or allocated in year

- 2a. Does your organisation use a third-party to provide an RPA software solution? If yes, please provide the name of the supplier  
Eggplant
- 2b. Please provide a brief description as to the project the RPA provider is undertaking/has undertaken at the organisation including which departments within the organisation this is/has been implemented  
Data extraction and aggregation for regional health information exchange
- 2c. How many employees (headcount) are involved in the operationalisation of the RPA solution at your organisation post-implementation?  
None – external project resource only at the moment at one whole time equivalent
- 2d. Please state the start and end date of the contract with the supplier  
09/07/2019 – 09/07/2022
- 2e. Did the organisation use a framework to procure these services? If yes, please provide the name of the framework  
HealthTrust Europe – framework for Enterprise level ICT
- 2f. Please provide detail on how the RPA provider has charged the organisation? (*e.g. costing by development and consultancy day rates, annual/monthly license fees, additional fees for bespoke services*)  
Software licence, plus training days based on day rate plus 5 day initial configuration consultancy
- 2g. What was the annual cost to the organisation for the provision of the RPA solution in 18/19?  
£23,400 incl VAT
- 2h. Has your organisation seen any quantifiable benefits through the use of your RPA solution provider? Please provide details on the benefits achieved  
Project in early stages – no benefits expected to be realised until end of financial year