

Freedom of Information Act 2000 disclosure log entry

Reference

19-20202

Date sent

27/09/2019

Subject

Doctors' Clinical Exception Reports

Details of enquiry

1. Does your Trust use "Exception Reports" that are used by doctors when day-to-day work varies significantly and/or regularly from the agreed work schedule?
2. If so, how many exception reports were logged as raising an immediate safety concern in the 2018/19 financial year?
3. For each occurrence please state (a) when the incident took place, (b) which Trust site did it relate to and (c) provide a detailed, verbatim account of how the doctor described the concern

Response Sent

1. Does your Trust use "Exception Reports" that are used by doctors when day-to-day work varies significantly and/or regularly from the agreed work schedule?
Yes the trust uses Exception reports when day to day work and non-resident on call work varies significantly or regularly from agreed work schedules.
Note 1: However, please note that these are only used by our junior doctors when they provide an out of hours non-resident on-call service to three acute trusts in the locality.
Note 2. At this Trust, The Tavistock and Portman NHS Foundation Trust service provision is limited to outpatient psychotherapy services, via talking therapies, in day clinic settings only. The Trust has no A&E nor surgical departments and does not provide acute services to its patients
2. If so, how many exception reports were logged as raising an immediate safety concern in the 2018/19 financial year?
Between April 2018 -2019 there was 1 exception report which was raised as an immediate safety concern by the trainee.
3. For each occurrence please state (a) when the incident took place, (b) which Trust site did it relate to and (c) provide a detailed, verbatim account of how the doctor described the concern:
The Report below is cut and pasted directly from the portal.
Busy CAMHS SpR on-call shift. Had to attend a young person presenting in A/E, and managing whole case ran from 2am to 6am, which meant unable to get at least 5 hours continuous rest between 10pm and 8am. Required compensatory rest of 5 hours before being able to go to day job.

Steps taken to resolve

Informed clinical supervisor that due to busy night would have to take compensatory rest before coming in to do day job