

Freedom of Information Act 2000 disclosure log entry

Reference

19-20115

Date sent

22/07/2019

Subject

Video Conferencing

Details of enquiry

1. Do you have a video conferencing system for internal communications?
Yes/ No/
 - a. If yes, are there training programmes in place to ensure your staff can use the video conferencing system?
Yes/No
2. How do multi-disciplinary teams communicate within the trust?
 - a. Telephone-based conference calls
 - b. Face to face meetings
 - c. Video conferencing
3. Does the trust use the N3 video conferencing overlay service to book and schedule video calls?
Yes/ No/ Not sure
4. Will you have completed your transition from the N3 network to the new HSCN by the deadline of September 2019?
Yes/ No/ Not sure
5. Does the trust plan to introduce virtual consultations or appointments via video in the near future?
Yes/ No/Maybe

Response Sent

1. Do you have a video conferencing system for internal communications?
Yes
 - a. If yes, are there training programmes in place to ensure your staff can use the video conferencing system?
No
2. How do multi-disciplinary teams communicate within the trust?
 - a. Telephone-based conference calls - **yes**
 - b. Face to face meetings - **yes**
 - c. Video conferencing - **yes**
3. Does the trust use the N3 video conferencing overlay service to book and schedule video calls?
No
4. Will you have completed your transition from the N3 network to the new HSCN by the deadline of September 2019?
Not sure
5. Does the trust plan to introduce virtual consultations or appointments via video in the near future?
Yes