Freedom of Information Act 2000 disclosure log entry

Reference

19-20095

Date sent

16/07/2019

Subject

GIC - Details of Service

Details of enquiry

- 1. Please could you advise the average waiting time for patients for initial appointment, from the time of referral from there GP to see Gender Identity Clinic?
- 2. How many staff are employed in the Gender Identity Clinic, if possible could you provide details in terms of occupation, grade, and job title?
- 3. How many of the above staff are Doctors or Clinicians?
- 4. Please could you provide a list of services offered by your Gender Identity Clinic Services?
- 5. How many patients are currently enrolled within the Gender Identity Clinic Services you offer?
- 6. Does your service offer Gender confirmation surgery to patients? Do you have any statistics on the number of such surgeries carried out in the last 12 to 18 month period if possible?
- 7. Please could you provide a pdf of a range of information and publications supplied by your Gender Identity Clinic Services to patients referred to you?
- 8. Can you advise what the annual budget is within your trust for the Gender Identity Clinic Services you offer, how this budget is made up?

Response Sent

- 1. Please could you advise the average waiting time for patients for initial appointment, from the time of referral from there GP to see Gender Identity Clinic?
 - This is a varying number due to the volume of referrals that we receive. Patients referred in August 2017 are currently being booked into autumn of 2019 appointments.
- 2. How many staff are employed in the Gender Identity Clinic, if possible could you provide details in terms of occupation, grade, and job title?
 - We have listed below all the employed staff at the GIC, by job title and whether full time (whole time) or part time (how much of whole time equivalent).
 - As you will see, our administrative team is well resourced to ensure that it is capable of
 properly responding to all queries in a timely manner. We receive a large volume of
 correspondence from those being seen by the service and those on the waiting list we
 work hard to manage this in an appropriate amount of time

The Tavistock and Portman NHS Foundation Trust

Job Title	Whole Time Equivalent (WTE)
Asst Psychologist band 4	0.50
Asst Psychologist band 4	0.50
Admin & Clerical band 4	1.00
Admin & Clerical band 4	1.00
Admin & Clerical band 4	0.40
Admin & Clerical band 4	1.00
Admin & Clerical band 4	1.00
Admin & Clerical band 4	0.60
Admin & Clerical band 4	1.00
Admin & Clerical band 4	1.00
Admin & Clerical band 4	1.00
Admin & Clerical band 4	1.00
Admin & Clerical band 4	1.00
Admin & Clerical band 4	1.00
Admin & Clerical band 4	0.60
Admin & Clerical band 4	0.60
Admin & Clerical band 4	1.00
Admin & Clerical band 4	1.00
Admin & Clerical band 4	1.00
Admin & Clerical band 4	1.00
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Admin & Clerical band 4	1.00
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Admin & Clerical band 4	1.00
Admin & Clerical band 4	1.00
Admin & Clerical band 4	1.00
Admin & Clerical band 4	1.00

The Tavistock and Portman NHS Foundation Trust

Job Title	Whole Time Equivalent (WTE)
Admin & Clerical band 4 (receptionist)	1.00
Admin & Clerical band 4	1.00
Psychotherapist Band 5	1.00
Admin & Clerical band 5	1.00
Admin & Clerical band 5	1.00
Admin & Clerical band 5	1.00
Admin & Clerical band 5	1.00
Admin & Clerical band 5	1.00
Admin & Clerical band 5	1.00
Nurse specialist band 7	1.00
Gender nurse band 6	1.00
Psychologist band 7	0.40
Psychologist band 7	1.00
Psychologist band 7	1.00
Psychologist band 7	1.00
Admin & Clerical band 7	1.00
CLIN PSYCHOLOGIST BAND 8A	1.00
CLIN PSYCHOLOGIST BAND 8A	1.00
Admin & Clerical Band 8C	1.00
Consultant	0.70
Consultant	1.00
Consultant	0.40

Job Title	Whole Time Equivalent (WTE)
Consultant	0.70
Consultant	1.00
Consultant	0.20
Specialty Doctor	0.60
Specialist Registrar	0.20
SLT Consultant – 8B	1.00
Senior SLT therapist – 7	1.00
Senior SLT therapist – 7	0.2
Senior SLT therapist – 7	0.2
SLT Therapist – 6	1.00

- 3. How many of the above staff are Doctors or Clinicians?
 26
- 4. Please could you provide a list of services offered by your Gender Identity Clinic Services?
 - Core Gender appointments
 - Counselling Psychology
 - Speech and Language Therapy
 - Endocrine support

For further details about the GIC Clinic, please visit our website at: https://gic.nhs.uk/about-us/

- 5. How many patients are currently enrolled within the Gender Identity Clinic Services you offer?

 11,175 patients currently open to the service, either in treatment or on the waiting list to be seen
- 6. Does your service offer Gender confirmation surgery to patients? Do you have any statistics on the number of such surgeries carried out in the last 12 to 18 month period if possible? No and No
- 7. Please could you provide a pdf of a range of information and publications supplied by your Gender Identity Clinic Services to patients referred to you?
 - Please visit our website at: https://gic.nhs.uk/about-us/
- 8. Can you advise what the annual budget is within your trust for the Gender Identity Clinic Services you offer, how this budget is made up?
 - The annual GIC budget is £5.1m, of which 80% is staff costs, and 20% is non-pay expenditure such as blood tests, stationery, postage, rent, travel, patient travel expenses etc.