

Freedom of Information Act 2000 disclosure log entry

Reference

19-20049

Date sent

03/06/2019

Subject

Network & Telecoms (Follows on from previous FOI 18-19338)

Details of enquiry

Please find my request below.

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
3. Fixed Line- Contract Duration- the number of years the contract is for each provider
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. Minutes Landline Monthly Spend- Monthly average spend for each provider. An estimate or average is acceptable.
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Contract 3

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?
15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
16. Contract Description: Please can you provide me with a brief description of the contract
17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.
19. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract.
20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

Subsequently Received Follow-on Questions:

1. What is the number of sites covered by each WAN provider?
2. The response doesn't provide me with any spend around calls/minutes. What is the minutes monthly spend?

Response Sent

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.
5i
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
February 2022
3. Fixed Line- Contract Duration- the number of years the contract is for each provider
Three years
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
SIP
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines
2 x 30 channels

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?
5i
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
Feb 2022
8. Minutes Landline Monthly Spend- Monthly average spend for each provider. An estimate or average is acceptable.
5000/month mins included in contract
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
36 months
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.
1200

Contract 3

11. .WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?
CoSector (ULCC)/NHS Digital
12. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
CoSector rolling 12 month contract
NHSD Three years
13. Contract Description: Please can you provide me with a brief description of the contract
CoSector provision of a 100Mb line with 10Mb EFM backup for academic use
NHSD provision of a 200Mb line with 100Mb backup for clinical use
14. The number of sites: Please state the number of sites the WAN covers. Approx. will do.
Nine
15. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.
CoSector £20,000
NHSD £12,871
16. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract.
June 2019
17. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.
David Wyndham Lewis, Director of Transformation & Technology, 020 7435 7111 dwyndhamlewis@tavi-port.nhs.uk

Subsequently Received Follow-on Questions Related to This Enquiry:

1. What is the number of sites covered by each WAN provider?

The number of sites provided with mobile phone technology is 8 sites.

2. The response doesn't provide me with any spend around calls/minutes. What is the [spend around calls/] minutes monthly spend?

The Trust's annual spend on mobile phones for the financial year 2018/19 is £87k.

This works out at approximately £7.25k per month. This is not split out into cost of minutes and covers all mobile phone costs