Freedom of Information Act 2000 disclosure log entry

Reference

19-20038

Date sent

20/5/2019

Subject

CAMHS Referrals & Waiting Times

Details of enquiry

- What percentage of referrals to CAMHS services have been rejected or deemed inappropriate in the last financial year for which figures are available? Please tick the reasons for refusal:
 - a) Condition not serious enough to meet threshold for access to service
 - b) Duration of condition not long enough (please state if you have a specific time limit)
 - c) Condition or situation not suitable for CAMHS service intervention (eg child does not have a diagnosable mental health condition)
 - d) Service lacks capacity to support the patient at this time
 - e) Existence of co-morbidity which excludes support from your service (eg substance misuse)
 - f) Young person above 18
 - g) Other (please state)
- 2. What is your maximum waiting time in days for CAMHS from
 - a) referral to first appointment
 - b) referral to start of treatment in 2017/18 or the most recent financial year available?
- 3. What is your median waiting time in days for CAMHS from a) referral to first appointment and b) referral to start of treatment in 2017/18 or the most recent financial year available?

Response Sent

- 1. What percentage of referrals to CAMHS services have been rejected or deemed inappropriate in the last financial year for which figures are available?
 - The list is not appropriate to our services, as we provide a needs based service and do not operate to any threshold or guideline.
 - We assess every referral in its own merit and if we do not think a CAMHS intervention is the most sensible starting point we offer advice, signpost or guide to an appropriate service or intervention.

We developed the THRIVE model in our services and this takes a no tier no wrong door, population approach to CAMHS. The THRIVE model and its implementation details can be found here: www.implementingthrive.org

- 2. What is your maximum waiting time in days for CAMHS from
 - a. 2018/19: referral to first appointment 161 days



b. 2018/19: referral to start of treatment 309 days

These are outliers and not normal waiting times, as you can see from our median wait times below.

- 3. What is your median waiting time in days for CAMHS from
 - a. 2018/19: referral to first appointment 21 days
 - b. 2018/19: referral to start of treatment 35 days