

Freedom of Information Act 2000 disclosure log entry

Reference

18-19406

Date sent

13/05/2019

Subject

Digital IT Services Expenditure

Details of enquiry

Can you please send me the following information:

Total expenditure on:

1. Digital/ICT Service as a whole
2. Digital/ICT Service Desk
3. 2nd line support
4. 3rd line support
5. Project Management
6. Any outsourced service, broken down by service tower (e.g. service desk, 2nd line support, 3rd line support, voice services)
7. Can you also please send me a structure chart (no names required) for your Digital/ICT service

Response Sent

The following information relates to Financial Year 2018/19:

1. Digital/ICT Service as a whole
£2,091,000
2. Digital/ICT Service Desk
£155,000
3. 2nd line support
£191,000
4. 3rd line support
£63,000
5. Project Management
£82,000
6. Any outsourced service, broken down by service tower (e.g. service desk, 2nd line support, 3rd line support, voice services)
Network Managed Service (LAN and WAN only) £35,000

7. Can you also please send me a structure chart (no names required) for your Digital/ICT service

Information Management and Technology Directorate

