

Freedom of Information Act 2000 disclosure log entry

Reference

18-19295

Date sent

20/12/2018

Subject

Clinical/Non Clinical Incident Reporting

Details of enquiry

1. Does your Trust use an electronic system to record and manage clinical and non-clinical incidents including patient safety incidents?
2. If yes to question 1, what is the name of the system you use to record and manage clinical and non-clinical incidents within the Trust?
3. In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?
4. If yes to question 3, could you please detail what additional functions the system is used for (i.e complaints management and risk management)?
5. Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?
6. If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?

Response Sent

1. Does your Trust use an electronic system to record and manage clinical and non-clinical incidents including patient safety incidents?
Yes
2. If yes to question 1, what is the name of the system you use to record and manage clinical and non-clinical incidents within the Trust?
Promatica – since July 2017
3. In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?
yes
4. If yes to question 3, could you please detail what additional functions the system is used for (i.e complaints management and risk management)?
Complaints, PALS, NICE guidance, Audit/QI/Service Evaluation Admin, Risk Register
5. Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?
£41,453
6. If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?
£41,453