

## Freedom of Information Act 2000 disclosure log entry

### Reference

18-19141

### Date sent

28/28/2018

### Subject

Computer Configurations and Breakdowns 2015-18

### Details of enquiry

1. How many computers in total do you have across your entire Trust?
2. How many of your computers are currently running Windows XP or Windows 7 software?
3. How many of your computers are currently running Windows 10 software?
4. On how many occasions in calendar years 2015, 2016, 2017 and 2018 (Year to Date) have computers across your Trust crashed and required rebooting. Please provide a best estimate if precise data is not collated.
5. On how many occasions in calendar years 2015, 2016, 2017 and 2018 (Year to Date) has your IT Department been contacted because of any computer problems across your Trust? Please provide a best estimate if precise data is not collated.
6. For each of the calendar years 2015, 2016, 2017 and 2018 (Year to Date) what is the longest time a computer was broken/remained unfixed and therefore was not used by staff anywhere across your Trust?
7. Please list any incidents of patients coming to harm, because of a fault related to an IT system failure.

### Response Sent

1. How many computers in total do you have across your entire Trust?  
1200
2. How many of your computers are currently running Windows XP or Windows 7 software?  
Windows XP – 0. Windows 7 - 100
3. How many of your computers are currently running Windows 10 software?  
850
4. On how many occasions in calendar years 2015, 2016, 2017 and 2018 (Year to Date) have computers across your Trust crashed and required rebooting. Please provide a best estimate if precise data is not collated.  
2015 no records. 2016 no records. 2017 7. 2018 2
5. On how many occasions in calendar years 2015, 2016, 2017 and 2018 (Year to Date) has your IT Department been contacted because of any computer problems across your Trust? Please provide a best estimate if precise data is not collated.  
2015 no records. 2016 no records. 2017 no records. 2018 222

6. For each of the calendar years 2015, 2016, 2017 and 2018 (Year to Date) what is the longest time a computer was broken/remained unfixed and therefore was not used by staff anywhere across your Trust?  
[About 24 hours](#)
7. Please list any incidents of patients coming to harm, because of a fault related to an IT system failure.  
[None](#)