

Freedom of Information Act 2000 disclosure log entry

Reference

18-19001

Date sent

12/04/2018

Subject

Staff Harassment and Stalking by Patients, Policies and Staff Training

Details of enquiry

- 1) Does your Trust have a policy regarding harassment by patients? If so, please could you provide a copy or link to it?
- 2) Does your Trust have a policy regarding stalking by patients? If so, please could you provide a copy or link to it?
- 3) What is the process for dealing with harassment or stalking of staff by patients when a staff member reports it?
- 4) Are staff given training on harassment and/or intrusions on privacy by patients? If so, what form does this take?

Response Sent

- 1) Does your Trust have a policy regarding harassment by patients? If so, please could you provide a copy or link to it?
 - [Staff safety and security procedures](#)
 - [Personal safety of lone workers procedure](#)
 - [Dealing with violence against trust staff procedure](#)
- 2) Does your Trust have a policy regarding stalking by patients? If so, please could you provide a copy or link to it?
 - [Staff safety and security procedures](#)
 - [Personal safety of lone workers procedure](#)
 - [Dealing with violence against trust staff procedure](#)
- 3) What is the process for dealing with harassment or stalking of staff by patients when a staff member reports it?

Contact and meeting with our Local Security management Specialist, Police Involvement, extra Security arrangements on site.
- 4) Are staff given training on harassment and/or intrusions on privacy by patients? If so, what form does this take?
 - a. Yes
 - b. Personal Safety Training (Suzie Lamplugh Personal Safety training model) advised at Induction and INSET

- c. Rolling programme for all staff and on request for teams with high risk patient population