

Freedom of Information Act 2000 disclosure log entry

Reference

17-18323

Date sent

06/02/2018

Subject

Gender Identity Waiting Times

Details of enquiry

Please can I have responses to the questions below in relation to the gender identity service provided by your organisation.

1	How many people does your service have waiting for assessment for gender dysphoria?	
2	What is the average length of wait for 1st assessment?	
3	What is the longest waiting time for 1st assessment?	
4	What is the average wait time between 1st assessment appointment and completion of assessment?	
5	What was your total number of referrals for 2016?	
6	What was your total number of referrals for 2017?	
7	How many people do you currently have in treatment?	
8	What staff roles within the service hold caseloads, and what is the upper limit of caseload capacity (numbers) for each role?	

Response Sent

I can confirm that we hold the data requested, and that your questions numbered 1-7 are exempt under Section 21 of the Freedom of Information Act (FOIA) 2000, because this information is accessible to you, in the public domain, in the FOI Disclosure Log on our website, which may be reached at: <https://tavistockandportman.nhs.uk/about-us/contact-us/freedom-of-information/foi-disclosure-log/> Here, you will see that we have quite a number of relevant Q & As for you to peruse. I would draw your attention, in particular, to the following one:

[FOI Disclosure Log Listing](#)

2017-18

[FOI 17-18304 Waiting Times for Gender Identity Services](#)

Regarding your Question 8, our response is as follows:

Q: What staff roles within the service hold caseloads, and what is the upper limit of caseload capacity (numbers) for each role?

1. **[Gender Identity Development Service \(GIDS\)](#)**
[\(for children and young people under 18 years of age\):.](#)

In GIDS we employ 46.5 WTE in clinical staff across the London and Leeds bases. Disciplines consist of Psychiatry, Clinical and Counselling Psychology, Social Work, Psychotherapy and Family Therapy.

There is no prescribed upper limit for any member of staff's caseload. Young people present with varying needs and the input required is managed case by case, often spanning over a number of years. All caseloads are reviewed regularly in line management and supervision meetings to ensure staff member's caseloads are not too high.

2. **[Gender Identity Clinic \(GIC\)](#)**
[for Adults over 18 years of age.](#)

Our 19 clinical staff members consist of Psychiatrists, Counselling Psychologists, Speech and Language Therapists, Endocrinologists and Nurses.

There are over 7000 open cases at the clinic currently, although these patients are seen by a variety of staff depending on need and therefore, not one staff member has a specific caseload