

## Freedom of Information Act 2000 disclosure log entry

### Reference

17-18319

### Date sent

15/02/2018

### Subject

Cyber Security

### Details of enquiry

1. Does your organisation adhere to the [Network Security guidance](#) outlined by the National Cyber Security Centre, within its '10 Steps to Cyber Security'?
2. Do you ensure that security patches for critical vulnerabilities are routinely patched within 14 days, as recommended by the National Cyber Security Centre?
3. Have you suffered from any service outages on your network in the last two years, however small?
4. Did any of these outages cause a loss, reduction or impairment to your organisation's delivery of essential services?
5. Was the root cause of the service outage identified and confirmed – at the time or afterwards?
6. Is it possible that any service outages you have suffered in the last two years was caused by a cyber attack – such as ransomware, DDoS attack, or malware?
7. Are you aware that Distributed Denial of Service (DDoS) attacks are a significant contribution to service interruptions, outages and downtime?

### Response Sent

1. Does your organisation adhere to the [Network Security guidance](#) outlined by the National Cyber Security Centre, within its '10 Steps to Cyber Security'?
  - o **Yes**
2. Do you ensure that security patches for critical vulnerabilities are routinely patched within 14 days, as recommended by the National Cyber Security Centre?
  - o **No**
3. Have you suffered from any service outages on your network in the last two years, however small?
  - o **Yes**
4. Did any of these outages cause a loss, reduction or impairment to your organisation's delivery of essential services?
  - o **No**
5. Was the root cause of the service outage identified and confirmed – at the time or afterwards?
  - o **Yes**

6. Is it possible that any service outages you have suffered in the last two years was caused by a cyber attack – such as ransomware, DDoS attack, or malware?
  - Yes**
7. Are you aware that Distributed Denial of Service (DDoS) attacks are a significant contribution to service interruptions, outages and downtime?
  - Yes**