

Freedom of Information Act 2000 disclosure log entry

Reference

17-18317

Date sent

26/02/2018

Subject

Messaging Apps Policy & Contracts

Details of enquiry

1. How many hospitals have a policy regarding the use of messaging apps by their staff?
2. A list of hospitals that have a policy.
3. Does the policy forbid the use of social messaging apps for sharing patient information?
4. A list of hospitals that are paying for messaging apps
5. For the last 3 financial years (2014/15 - 2016/17) what is the total amount spent by hospitals on messaging apps?
6. A list of the suppliers/vendors.
7. What is the contract type?
8. When does the contract start/end?

Response Sent

1. How many hospitals have a policy regarding the use of messaging apps by their staff?
The Tavistock and Portman NHS Foundation Trust is a specialist mental health Trust which provides outpatient psychotherapy services only. The Trust has no hospitals and does not provide acute services.
This Trust does not currently have a specific policy regarding the use of messaging apps by our staff. All our policies are publicly available and may be inspected on our website, at <https://tavistockandportman.nhs.uk/about-us/governance/policies-and-procedures/>
2. A list of hospitals that have a policy.
N/A. Please see our response to 1. above
3. Does the policy forbid the use of social messaging apps for sharing patient information?
N/A. Please see our response to 1. above
4. A list of hospitals that are paying for messaging apps
Some of our services use outgoing texting services, to remind patients of their appointments. No personal identifiable information is sent via this platform
5. For the last 3 financial years (2014/15 - 2016/17) what is the total amount spent by hospitals on messaging apps?

The annual total amounts spent by the Tavistock and Portman NHS Foundation Trust are as follows:

	2014/15	2015/16	2016/17	2017/18 (Year to date)	Total Spend
INTELLISOFTWARELTD	£479	£2,758	£446	£223	£3,906
HEALTHCARECOMMUNICATIONS UK LTD	£0	£0	£1,758	£1,020	£2,778

6. A list of the suppliers/vendors.
[Health Communications](#)
7. What is the contract type?
[Annual rolling contract](#)
8. When does the contract start/end?
[February 2018 to January 2019](#)