

Freedom of Information Act 2000 disclosure log entry

Reference

17-18304

Date sent

12/02/2018

Subject

Waiting Times for the Gender Identity Development Service (GIDS) and Gender Identify Clinic (GIC)

Details of enquiry

Please could I get the waiting times for your gender identity clinic.

I would like this for the past three financial years if possible.

I would like the percentage of patients seen within 18 weeks, the average wait for patients to be seen for their first treatment session (both as mean and median), and the longest a patient has had to wait in each year to start treatment.

If I could also get the longest somebody is currently waiting to start treatment too, that would be useful.

And if you serve both adults and children, if I could get the figures broken down by adult/children that would be useful.

Response Sent

We have two clinics providing Gender Identity Services:

- A. **Gender Identity Development Service (GIDS)** (for children and young people under 18 years of age):
We hold this data.
- B. **Gender Identity Clinic (GIC)** for Adults over 18 years of age.
The GIC is new to this Trust and hosted by us since April 2017 only, so we do not hold data relating to that part of your request which requests data for this service prior to April 2017.
You may wish to request [pre April 2017 data on the GIC](#) via a separate request to the service's previous host – West London Mental Health Trust (WLMHT). Their Freedom of Information Team can be reached via foi@wlmht.nhs.uk

Our response to your request for information is as follows:

A. Waiting Times: Gender Identity Development Service (GIDS) **(for children and young people under 18 years of age):.** **Fiscal Year to date (April 2017 to January 2018)**

1. Percentage of patients seen within 18 week for a first appointment (assessment)

2015/16 **64.6% (481) patients out of 745** seen within 18 weeks of either initial referral or date of last missed appointment (cancelled or not attended by the patient, which invokes a waiting clock restart)

2016/17 **18.4% (225) patients out of 1222** seen within 18 weeks of either initial referral or date of last missed appointment (cancelled or not attended by the patient, which invokes a waiting clock restart)

2017/18 YTD 21.5% (188) patients out of 875 seen within 18 weeks of either initial referral or date of last missed appointment (cancelled or not attended by the patient, which invokes a waiting clock restart)

2. Average waiting time Year to Date **(April 2017 to January 2018)**

2015/16 16 Weeks (Mean) 17 Weeks (Median)

2016/17 28 Weeks (Mean) 32 Weeks (Median)

2017/18 YTD: 30 Weeks (Mean) 33 Weeks (Median)

This includes all patients who have attended a first appointment.

3. The longest that anyone is currently waiting to start treatment **(April 2017 to January 2018)**

14 months

B. Waiting Times: Gender Identity Clinic (GIC) for Adults over 18 years of age.
Fiscal Year to date (April 2017 to January 2018)

1. Percentage of patients seen within 18 week for a first appointment (assessment)
5.5% (54) patients of 1021 seen within 18 weeks of either initial referral or date of last missed appointment (cancelled or not attended by the patient, which invokes a waiting clock restart)

2. Average waiting time Year to Date **(April 2017 to January 2018)**

53 Weeks (Mean) 51 Weeks (Median).

This includes all patients who have attended a first appointment.

3. The longest somebody is currently waiting to start treatment **(April 2017 to January 2018)**

29 months.

Reason for delay: This particular patient had difficulty engaging and it took a very long time to gather the information the clinic needs to screen the patient's referral and offer an appointment.