

Freedom of Information Act 2000 disclosure log entry

Reference

17-18293

Date sent

17/01/2018

Subject

Network and Telecoms

Details of enquiry

I want to submit a freedom of information request for the following information relating to Fixed Telecommunications and Internet Services: I have sent this request before but some of the contract have now expired can you please send me an update. If there is more than one supplier for each of the contract information I am requesting below please can you split each contract individually and not combined. Please also separate the expiry data and spend and number of lines for each supplier. An example of this can be viewed at the bottom of this request.

Contract 1

1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why?
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
3. Fixed Line- Contract Duration- the number of years the contract is for each
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?
15. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
16. Contract Description: Please can you provide me with a brief description of the contract
17. Number of sites: Please state the number of sites the WAN covers. Approx. will do.
18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.
19. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract.

Internal Contact

20. Please can you send me there full contact details including contact number and email and job title.
21. If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract.
22. It would also be for me to if there are any other service support areas that are included within these contracts.
23. If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.

Subsequently, two additional questions were subsequently received from this correspondent:

1. Who is the supplier for broadband ULCC?
2. One key piece of information i requested on my original response was the Trust's plan migrate to the HSCN?

Response Sent

Contract 1

1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why?
Vodafone
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
December 2018
3. Fixed Line- Contract Duration- the number of years the contract is for each
12 months
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
ISDN
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines
2 X ISDN 30

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?

Vodafone

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
December 2018
8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.
£2,000
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
12 months
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.
1200

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?
ULCC
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
April 2018
13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.
£12,000

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?
ISL/BT
15. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
October 2018
16. Contract Description: Please can you provide me with a brief description of the contract
Break/fix
17. Number of sites: Please state the number of sites the WAN covers. Approx. will do.
2
18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.
£6,000 X 2
19. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract.
Yes
20. Internal Contact: please can you send me there full contact details including contact number and email and job title.
David Wyndham Lewis, Director of Transformation & Technology, 020 7435 7111
dwyndhamlewis@tavi-port.nhs.uk

21. If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

N/A

22. If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.

N/A

Subsequently, two additional questions were subsequently received from this correspondent:

1. Who is the supplier for broadband ULCC?
[University of London Computing Centre](#)
2. One key piece of information i requested on my original response was the Trust's plan migrate to the HSCN?
[The Trust has joined the "Once For London" HSCN procurement and will migrate to HSCN immediately following the availability of that contract. This is expected in mid 2018.](#)