

Freedom of Information Act 2000 disclosure log entry

Reference

17-18206

Date sent

27/10/2017

Subject

Measuring how Mental Health Services Meet the Needs of Black Service Users

Details of enquiry

- 1) *Does your trust have a policy, programme or initiative that focuses on ethnicity/diversity/cultural competence/race inequality relating to:
 - a. The provision of adult mental health services?
 - b. Operational aspects of mental health services e.g. staffing / recruitment / support?If yes, please include this policy in your response.**
- 2) *Do you monitor or record the ethnicity of your adult mental health service users?
If yes, please provide this data for January – December 2016 (including any missing data)**
- 3) *What are the primary outcome measures/tools (E.g. the Warwick-Edinburg Mental Wellbeing Scale (WEMWBS) used within your adult mental health services?**
- 4) *What are the outcomes, collected using the measure(s)/tool(s) reported above, for your service users for January – December 2016, broken down by ethnicity?**
- 5) *Please provide your data for January – December 2016 regarding use of the Mental Health Act (1983 & 2007) broken down by service that includes:
 - a. Aspect of mental Health Act used (e.g. Section 2, 3, 4, 5, or Community Treatment Order (CTO))
 - b. Service user ethnicity*

Response Sent

- 6) *Does your trust have a policy, programme or initiative that focuses on ethnicity/diversity/cultural competence/race inequality relating to:
 - a. The provision of adult mental health services?
 - b. Operational aspects of mental health services e.g. staffing / recruitment / support?If yes, please include this policy in your response.**

Yes, we do. Please see the relevant documentation on our website via the following links:

[Equal opportunities policy](#)

[Staff training and development policy and procedure](#)

<https://tavistockandportman.nhs.uk/about-us/who-we-are/equalities/>

https://intranet.tavistockandportman.nhs.uk/sites/common/Private/Contentobject_View.aspx?id=28957

- 7) *Do you monitor or record the ethnicity of your adult mental health service users? If yes, please provide this data for January – December 2016 (including any missing data)**

The 'missing data' referred to by * is not applicable as this Trust does not provide services for secondary care and in-patients

This is provided as an attachment, and as an annex to this reply. The data is provided in response to this question, and also to question 6 b).

- 8) *What are the primary outcome measures/tools (E.g. the Warwick-Edinburg Mental Wellbeing Scale (WEMWBS) used within your adult mental health services?**

The measures we use are varied, as indicated in the table below:

PHQ-9
GAD-7
PHQ-15
EQ-5D-3L
CORE EOT
CORE OM
CORE TA
CHI-ESQ SAAMHS
City and Hackney PEQ

- 9) *What are the outcomes, collected using the measure(s)/tool(s) reported above, for your service users for January – December 2016, broken down by ethnicity?**

We cannot provide this data as it contains personal patient information.

To anonymise this data manually would cost more than the statutory limit under the FOI Act 2000. I hope you will understand that the Trust does not have unlimited resources; and is not obliged to respond further to this question..

- 10) *Please provide your data for January – December 2016 regarding use of the Mental Health Act (1983 & 2007) broken down by service that includes:*

- a. *Aspect of mental Health Act used (e.g. Section 2, 3, 4, 5, or Community Treatment Order (CTO))*

This question does not apply to this Trust, as we do not section patients under the Mental Health Act, and the Trust does not have detention or in-patient departments.

- b. *Service user ethnicity*

Please see our response to question 2.

The analysis of our adults service users ethnicity is attached, as a workbook, and also for our own and your ease of reference, this data is displayed on the following pages of this response

Service Users Ethnicity, Distribution by Adult Mental Health Service January to December 2016

Adults Complex Needs	448	White - Albanian	1	Mixed - Black and White	3	Asian or Asian British - Bangladeshi	1
Asian or Asian British - Any other background	2	White - All Republics of former USSR	1	Mixed - Other/Unspecified	9	Asian or Asian British - British	2
Asian or Asian British - Bangladeshi	1	White - Any other background	15	Mixed - White & Asian	4	Asian or Asian British - Indian	4
Asian or Asian British - British	1	White - British	117	Mixed - White & Black African	6	Black or Black British - African	1
Asian or Asian British - Indian	12	White - English	2	Mixed - White & Black Caribbean	12	Black or Black British - Any other background	2
Asian or Asian British - Pakistani	3	White - Greek Cypriot	2	Not Known (Not Requested)	21	Black or Black British - British	1
Asian or Asian British - Sri Lanka	2	White - Irish	3	Not Known (Unable to Request)	89	Black or Black British - Caribbean	6
Black or Black British - African	10	White - Italian	3	Not Stated (Client Refused)	8	Black or Black British - Mixed	1
Black or Black British - Any other background	1	White - Mixed White	3	NULL	291	Mixed - Any other mixed background	2
Black or Black British - British	1	White - Other European	8	Other Ethnic Groups - Any Other Group	7	Mixed - Black and White	3
Black or Black British - Caribbean	6	White - Other/Unspecified	17	Other Ethnic Groups - Chinese	1	Mixed - Other/Unspecified	1
Black or Black British - Nigerian	1	White - Polish	4	Other Ethnic Groups - Kurdish	15	Mixed - White & Asian	2
Black or Black British - Other/Unspecified	2	White - Scottish	3	Other Ethnic Groups - Latin American	2	Mixed - White & Black African	3
Mixed - Any other mixed background	3	White - Turkish	1	Other Ethnic Groups - Moroccan	1	Mixed - White & Black Caribbean	4
Mixed - Asian and Chinese	2	White - Turkish Cypriot	1	Other Ethnic Groups - North African	6	Not Known (Not Requested)	13
Mixed - Black and White	4	City and Hackney Adults Primary Care	992	White - Any other background	12	Not Known (Unable to Request)	1
Mixed - Other/Unspecified	3	Any Other Group	3	White - British	208	Not Stated (Client Refused)	7
Mixed - White & Asian	2	Asian or Asian British - Any other background	6	White - Greek	1	Not Stated (Not Requested)	2
Mixed - White & Black African	1	Asian or Asian British - Bangladeshi	11	White - Greek Cypriot	4	NULL	124
Mixed - White & Black Caribbean	5	Asian or Asian British - British	1	White - Irish	10	Other Ethnic Groups - South/Central American	1
Not Known (Not Requested)	3	Asian or Asian British - Indian	13	White - Irish Traveller	1	White - Any other background	9
Not Known (Unable to Request)	1	Asian or Asian British - Other/Unspecified	6	White - Italian	1	White - British	68
Not Stated (Client Refused)	55	Asian or Asian British - Pakistani	10	White - Mixed White	2	White - English	1
Not Stated (Client unable to Choose)	1	Black or Black British - African	10	White - Other European	28	White - Greek Cypriot	1
Not Stated (Not Requested)	1	Black or Black British - Any other background	6	White - Other/Unspecified	16	White - Irish	5
NULL	132	Black or Black British - British	8	White - Polish	3	White - Polish	1
Other Ethnic Groups - Chinese	1	Black or Black British - Caribbean	57	White - Scottish	1		
Other Ethnic Groups - Iranian	7	Black or Black British - Nigerian	5	White - Traveller	2	Grand Total	1708
Other Ethnic Groups - Japanese	2	Black or Black British - Other/Unspecified	12	White - Turkish	53		
Other Ethnic Groups - Latin American	1	Black or Black British - Somali	1	White - Turkish Cypriot	18		
Other Ethnic Groups - Moroccan	1	Mixed - Any other mixed background	8	Adults Specialist Forensic Services	268		
				Any Other Group	1		
				Asian or Asian British - Any other background	1		

NULL	547		
Any Other Group	4	White - British	393
Asian or Asian British - Any other background	9	White - English	3
Asian or Asian British - Bangladeshi	13	White - Greek	1
Asian or Asian British - British	4	White - Greek Cypriot	7
Asian or Asian British - Indian	29	White - Irish	18
Asian or Asian British - Other/Unspecified	6	White - Irish Traveller	1
Asian or Asian British - Pakistani	13	White - Italian	4
Asian or Asian British - Sri Lanka	2	White - Mixed White	5
Black or Black British - African	21	White - Other European	36
Black or Black British - Any other background	9	White - Other/Unspecified	33
Black or Black British - British	10	White - Polish	8
Black or Black British - Caribbean	69	White - Scottish	4
Black or Black British - Mixed	1	White - Traveller	2
Black or Black British - Nigerian	6	White - Turkish	54
Black or Black British - Other/Unspecified	14	White - Turkish Cypriot	19
Black or Black British - Somali	1	Grand Total	1708
Mixed - Any other mixed background	13		
Mixed - Asian and Chinese	2		
Mixed - Black and White	10		
Mixed - Other/Unspecified	13		
Mixed - White & Asian	8		
Mixed - White & Black African	10		
Mixed - White & Black Caribbean	21		
Not Known (Not Requested)	37		
Not Known (Unable to Request)	91		
Not Stated (Client Refused)	70		
Not Stated (Client unable to Choose)	1		
Not Stated (Not Requested)	3		
Other Ethnic Groups - Any Other Group	7		
Other Ethnic Groups - Chinese	2		
Other Ethnic Groups - Iranian	7		
Other Ethnic Groups - Japanese	2		
Other Ethnic Groups - Kurdish	15		
Other Ethnic Groups - Latin American	3		
Other Ethnic Groups - Moroccan	2		
Other Ethnic Groups - North African	6		
Other Ethnic Groups - South/Central American	1		
White - Albanian	1		
White - All Republics of former USSR	1		
White - Any other background	36		