

Freedom of Information Act 2000 disclosure log entry

Reference

17-18154

Date sent

19/08/2017

Subject

Blacklisted Patients

Details of enquiry

For each of the last 10 years please tell me:

How many patients were 'blacklisted' from the trust?

And for each patient please tell me:

1. Their sex
2. Their age
3. Where they were 'blacklisted' from (eg department name, several departments, whole trust)
4. Reason why (eg violent towards staff, abusive towards staff, nuisance, persistent complainer, irrevocable breakdown in relationship)
5. Detail behind the reason (eg staff member punched, breakdown in relationship due to unresolved complaints etc)
6. Whether they are still 'blacklisted'

If a patient was 'blacklisted' for more than one year, please make clear in the figures

Response Sent

The Tavistock and Portman NHS Foundation Trust does not blacklist patients. We might refer a patient to other organisations if we feel that our approach would not be helpful to them, but this would be discussed with the patient.

Furthermore we would draw to your attention that the Trust is a specialist mental health Trust which provides outpatient psychotherapy services only. The Trust does accept patients who have struggled to obtain care elsewhere, because we persevere with the more difficult patients.