# Freedom of Information Act 2000 disclosure log entry

#### Reference

17-18141

#### Date sent

16/08/2017

## Subject

Facilities and Estates Staffing

# Details of enquiry

I would like to make a Freedom of Information request to your organisation

I have attached a document to this email for ease of response, I would appreciate you completing the information requested regarding your **internal** Facilities and Estates department at your earliest convenience.

**Please Note:** There are two tabs on the Excel Document, Organisational Information and Staffing Detail I have completed a line on the each tab as an example.

To ensure clarity I am requesting generic staffing information, I am not requesting personal identifiable information regarding any staff.

## Response Sent

Your request for information, as detailed in your email below, has been considered in line with the requirements of the FOI Act 2000, and the information requested is attached, and also for our own ease of reference has been pasted below, with the empty/non applicable columns hidden.

Job Title	AFC Band	Number Employ ed by Your Organis ation	2016/17 turn over percentag e	Were any leavers repaice d like for like WTE?	Facilities Specific Qualificati on Required ?	If Yes, What Body and Level required?	Any Comments?
Domestic Assistant	1	7	0.00%	N/A	No		
Reception Assistant	4	1	0.00%	N/A	No		
Facilities Administration	3	1	0.00%	N/A	No		
Facilities Team Leader	5	1	0.00%	N/A	No		
Reception Manager	5	1	0.00%	N/A	No		
Switch bo and Assistant	3	1	0.00%	N/A	No		
Assistant Facilities Manager	4	1	0.00%	N/A	No		
Estates Officer	3	1	0.00%		Yes		Estates Qualification
Estates Manager	8a	1	0.00%		No		
Project Manager	7	1	0.00%		No		
Security Officer	3	1	0.00%		No		
Security Manager	4	1	0.00%		No		

	Tavistock and Portman NHS
	Foundation Trust
	Tourist Trust
Are Facilities and Estates two	No
distinct Departments within your	
organisation?	
What Services do Facilities manage	All SLA's and Services relating to Cleaning,
in your organisation?	Catering, Linen, Transport, Site Management,
	PLACE, Waste, Cleanliness Monitoring, Security
What Services do Estates manage in	All SLA's and Services relating to Planned and
your organisation?	Reactive Estates works, Health and Safety,
	Utility Management, Leasing and Property Management, Surveying and estates building
	auditing
	acciving
Do you have a separate department	Relocation team
for new build programmes (eg. A	
Capital Planning Team?) If Yes what	
are they called?  Do Facilities and Estates fall under	V
Do Facilities and Estates fall under the same Director?	Yes
What Director/Division do Facilities	IMT & transformation directorate
and Estates report into? (eg. Estates,	
Finance, Patient Safety, Nursing)	
Does your organisation have only	Yes
one centrally managed Faciltiies	
team?	
Do you share a facilities manager	No
with another NHS Organisation?	
If applicable please detail the job roles/s	
If Yes, Is this as part of a national	
initiative (eg. Vanguard Site,	
Manchester Devolution, Joint	
Venture etc please detail)	
Do you use NHS Property Services as	Yes. On in one of our outreach sites
a Facilities Service Provider (please	
detail any service they provide)	
If Yes, to what extent? What	Commissioner funded office
services? What cost? Please outline	accommodation.£26,890.00
Do you have outsourced Soft FM	No. All soft FM managed internally
provision?	
Do you have an outsourced Hard FM	Yes. SLA with Local NHS Trusts.
provision?	
Is Health and Safety Managed as part	Yes.
of the Facilities and Estates Team?	
Is Security Managed as part of the	Yes.
Facilities and Estates Team?  Do you have a dedicated Trust	No part of the Operational actator and facilities
Environmental/Sustainability	No, part of the Operational estates and facilites manager role.
Manager?	
If yes are they managed as part of	N/A
the Faciltiies and Estates Team?	
Does your organisation employ an	Yes
external deep clean company (in	163
addition to any Soft FMSLA)	
If yes, what was the value of this for	Approx £4,000.00
the 2016/17 financial year?	
Does your Organisation have a	Ne
strategic plan for the outsourcing of	
Facilities and Estates Services?	