

Freedom of Information Act 2000 disclosure log entry

Reference

17-18084

Date sent

07/07/2017

Subject

IT Hardware and Maintenance

Details of enquiry

Please pass this on to the person who conducts Freedom of Information requests.

I would like to request the following breakdown of the NHS Trust's hardware maintenance and costs:

A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts; as well as the cost and duration of said contracts, with start and end dates and service level associated with the equipment. Could you also supply the names of the suppliers of aforementioned support services?

I would also request the name of the person/s in your organisation responsible for the maintenance support contracts.

Response

Your request for information, as detailed in your email below, has been considered and the information requested is as follows:

**Tavistock and Portman NHS Foundation Trust:
 IT Hardware Maintenance Costs
 2017-18**

	<i>Model</i>	<i>contract</i>	<i>Start</i>	<i>End</i>	<i>Supplier</i>	<i>Support type</i>
Servers	Dell	Dell	Jan 2017	Dec 2020	Dell Computer Corp	4hr response
Storage Devices	N/A					
Tape Libraries	N/A					
Network Switches	Cisco	Yes	March 2017	Sept 2017	Block Solutions	Break/Fix/MAC
Routers	Cisco	Yes	March 2017	Sept 2017	Block Solutions	Break/Fix/MAC
<i>maintenance support contracts</i> : David Wyndham Lewis, Director of Transformation and Technology dwyndhamlewis@tavi-port.nhs.uk						