

Freedom of Information Act 2000 disclosure log entry

Reference

16-17289

Date sent

26/01/17

Subject

Translation/Interpretation Service

Details of enquiry

The following questions refer to any translation from another language into English, or from English into another language.

For the last four financial years, please provide the following details:

1. How much your trust has spent on the translation of written information for patients or carers?
2. How much your trust has spent on translation/interpreter services?
3. How much your trust has been spent on the employment of translators/interpreters?
4. How much your trust has spent on employing advocates for non-English speakers?
5. Which languages did your interpreters/translators work from or to?
 - a) Please list each language
 - b) Please list the number of interpreters/translators who worked for you in each language
 - c) Please list how many times the interpreters/translators worked for you in each language.

Response Sent

Your request for information, as detailed in your email below, has been considered and the information requested is as follows:

For the last four financial years, please provide the following details:

1. How much your trust has spent on the translation of written information for patients or carers?

[We do not hold this information as a separate figure. Any expenditure in this category would be included under translation/interpreter services, so please see our reply to question 2 below.](#)

2. How much your trust has spent on translation/interpreter services?

2012/13	£56,264
2013/14	51,111
2014/15	62,359
2015/16	47,442

3. How much your trust has been spent on the employment of translators/interpreters?

The Trust does not employ translators/interpreters. Any expenditure in this category would be included under translation/interpreter services, so please see our reply to question 2 above.

4. How much your trust has spent on employing advocates for non-English speakers?

The Trust does not employ advocates for non-English speakers. Any expenditure in this category would be included under translation/interpreter services, so please see our reply to question 2 above.

5. Which languages did your interpreters/translators work from or to?

a) Please list each language

We translate any language that is asked of us through various agencies. The 20 most requested languages currently are: Albanian, Amharic, Arabic, Bengali, Dari, Farsi, French, Hungarian, Kosovan/Albanian, Lingala, Mandarin, Pashto, Polish, Portuguese, Russian, Somalian, Tigre, Tigrinya, Turkish, Urdu

b) Please list the number of interpreters/translators who worked for you in each language

That number changes all the time. We have different agencies that we work with to provide the interpreters as and when needed.

c) Please list how many times the interpreters/translators worked for you in each language.

That number changes constantly and is not a figure we can provide.