Freedom of Information Act 2000 disclosure log entry

Reference

16-17102

Date sent

07/07/2016

Subject

Details of Anti-virus software and malware attacks

Details of enquiry

1. Do you have any end point or anti-virus software installed on your network devices?

2. Has your organisation ever been the victim of a ransomware attack which meant that an external hacker encrypted a PC or device or network within your organisation and demanded payment in order to decrypt the device? Y/N

3. If Yes

4. How often have you experienced an attack in the last 12 months?

5. How much did the attacker demand as a ransom for each attack?

6. How did you respond:

    a) We paid the ransom

    b) Threw away the device

    c) Used decrypter or other technology to regain the use of the encrypted device

    d) Other (Please describe)

7. Did you notify the police? Y/N

8. If yes

9. What was their advice?

Response Sent

1. we have not received a ransomware attack
2. yes, we have anti-virus software in place