

Freedom of Information Act 2000 disclosure log entry

Reference

16-17094

Date sent

14/07/2016

Subject

Telephone System Details

Details of enquiry

Please send us the following details

1. What manufacturer telephone system are you using?
2. How many extensions are there on your telephone system?
3. Who maintains your telephone system?
4. When does your telephone system maintenance contract expire?
5. Are you using Lync or Skype for Business?

Response Sent

1. **Q: What manufacturer telephone system are you using?**
A: Cisco Call Manager
2. **Q: How many extensions are there on your telephone system?**
A: 1000
3. **Q: Who maintains your telephone system?**
A: Ultima
4. **Q: When does your telephone system maintenance contract expire?**
A: April 2017
5. **Q: Are you using Lync or Skype for Business?**
A: No