

## Freedom of Information Act 2000 disclosure log entry

### Reference

23-24219

### Date response sent

12/09/23

### Subject

CCTV Equipment Details

### Details of enquiry

1. Supplier of the contract for CCTV maintenance and support
2. How much does the Org/s spend annually with the supplier? (if multiple suppliers please list the annual spend for each)
3. What is the renewal date of this contract?
4. What is the duration of the contract?
5. What is the review date of this contract? If possible the likely outcome of this review
6. The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?
7. What is the total number of cameras in use/under this contract?
8. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.
9. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details
10. If there is no CCTV maintenance contract in place
  1. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.
  2. How much is the average annual spend on the in-house maintenance?
  3. How many cameras are in use?
  4. Is there a plan to review this at any point, if so what would the date be?
  5. Who is in charge of overseeing the in-house maintenance?

If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?

If yes,

1. Who is the supplier? Is this varies could you please list?
2. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.
3. How many cameras are in use?
4. How much is the average annual spend on the ad-hoc agreement?
5. What is the date it is to be reviewed?

### Response sent

1. Supplier of the contract for CCTV maintenance and support  
Update – additional Cameras have been installed and are part of the 12 month warranty, the balance of cameras are being checked by our general maintenance provider as the Existing system is out of contract and not under a maintenance agreement, will be seeking a few quotes through our general maintenance provider in the coming months.

2. How much does the Org/s spend annually with the supplier? (if multiple suppliers please list the annual spend for each)  
**No maintenance agreement in place**
3. What is the renewal date of this contract?  
**There is no renewal date.**
4. What is the duration of the contract?  
**12 months**
5. What is the review date of this contract? If possible the likely outcome of this review  
**N/A for existing system as no agreement in place**
6. The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?  
**Existing system - Truevision**  
**Additional new cameras - Hanwha**
7. What is the total number of cameras in use/under this contract?  
**Undertaking a review over the next 2 months on the number of cameras**
8. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.  
**N/A**
9. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details  
**[procurement@tavi-port.nhs.uk](mailto:procurement@tavi-port.nhs.uk)**
10. If there is no CCTV maintenance contract in place
  1. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.  
**See our response to Q6 above**
  2. How much is the average annual spend on the in-house maintenance?  
**£0 at present as there is no agreement**
  3. How many cameras are in use?  
**We are currently undertaking a review and cannot confirm until this review is complete.**
  4. Is there a plan to review this at any point, if so what would the date be?  
**Yes, and approximately within the next 2 months**
  5. Who is in charge of overseeing the in-house maintenance? In house team  
If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?  
**There is no agreement currently in place**