

## Freedom of Information Act 2000 disclosure log entry

### Reference

23-24165

### Date sent

25/08/23

### Subject

Hosting by 3rd Party Suppliers

### Details of enquiry

I wish to submit a request to the organisation around their hosting contract(s) with 3<sup>rd</sup> party providers.

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?
2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?
3. What is the annual contract value for each contract?
4. What type of cloud environment?
  - i. Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.
  - ii. Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.
  - iii. Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.
5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.
6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.
7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.
8. What is the contract period in years? Please include whether the agreement has any extension periods?
9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,
10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

### Response sent

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?  
Other:
  - Public cloud for Microsoft O365 applications
  - Public Cloud for Trust Intranet
  - Public Cloud for Trust Internet
  - We have other systems e.g. EPR which include Cloud hosting and support as part of our contract.
2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?

Microsoft for Public Cloud, Trustmarque is the vendor.  
Isotoma – Direct Purchase – no intermediate vendor  
Small Worlders – Direct Purchase – no intermediate vendor

3. What is the annual contract value for each contract?  
MS O365 public cloud spend is roughly £10-15k per annum dependent upon usage, rest is part of the usual MS O365 licenses.  
Isotoma public cloud hosted – £8,400 pa  
Small Worlders – £9,600 pa  
For many other applications, the hosting and application support is provided by the system suppliers, as part of their licensing package
4. What type of cloud environment?
  - i. Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.  
No
  - ii. Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.  
Yes – see Q1 above
  - iii. Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.  
No
5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.  
Small Worlders - 12/05/22  
Isotoma – 15/02/23.  
Microsoft Azure 30/04/21
6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.  
Small Worlders – 16/08/24  
Isotoma – 17/08/23, now on monthly rolling contract basis.  
Microsoft Azure 30/04/24
7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.  
We do not have set dates.
8. What is the contract period in years? Please include whether the agreement has any extension periods?  
See responses to Q5 and Q6 above
9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,  
See responses to Q5 above
10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.  
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