

Freedom of Information Act 2000 disclosure log entry

Reference

23-24130

Date response sent

28/07/23

Subject

IT Infrastructure,

Details of enquiry

Can you please provide an update regarding details of your Trust's IT Infrastructure, including aspects of messaging, remote monitoring, etc? The eight questions are in the attached spreadsheet, which I would be grateful if you could fill in.

Response sent

Question 1a: Which internal (staff) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date
WhatsApp	Whatsapp		We do not hold this data	
Signal				
SMS	O2 and EE		We do not hold this data	
Teams	Microsoft		We do not hold this data	31 March 2024
Other (e.g. pagers; please specify)				
Question 1b: Which external (for Patients/Outpatients) messaging system does your organisation use?	Main provider	Product version	% Accounted for overall by this method	Contract end date
WhatsApp				
Signal				
SMS	Healthcare Communications		We do not hold this data	31st January 2024
Teams				
	Zoom			1st February 2025

Question 2a: Do you currently have a remote monitoring solution?	Yes/No	Device Types (Please List)	Number of devices	Main suppliers (please list)
DEFINITION: Technology to monitor certain aspects of a patient's health outside of a traditional care setting. E.g. Monitors for blood levels, cardiology, insulin, blood pressure, heart rate etc	No			
Question 2b: If your organisation does not currently have remote monitoring solutions, are you planning to implement any within the next two years?	Yes/No	Preferred Supplier	Expected types	Additional notes
Where you plan to implement new remote monitoring solutions, please provide details as requested	Not applicable			
Question 3: For each of the network supply systems listed below, please provide the requested details	Main supplier	Total annual spend 2022/23 (£)	Contract renewal date	Additional notes
Mobile telecoms	O2 Telefonica and EE	£25,000	in procurement (Aug 2024)	
Data network (broadband)				
DEFINITION: Broadband is the actual internet connection afforded by your internet service provider (ISP), which you can access directly via a LAN or ethernet connection between your modem and device	Convergence	£41,958	21 December 2023	
WiFi (hardware)				
DEFINITION: Wifi is a wireless connection between multiple devices and your router, and just one of the ways you can access the internet	Pervasive	£9,943	30 may 2024	
CoIN (if applicable) - Community of Interest Network				
WAN (Wide Area Network)				
DEFINITION: WANs connect users and applications in geographically dispersed locations	Convergence	£37,000	14 December 2023	
LAN (Local Area Network)				
DEFINITION: LANs connect users and applications in close geographical proximity (same building)	Convergence	£21, 918.33	30 December 2023	
Other (please specify)				

Question 4: Regarding your trust's mobile device management (MDM) policy, please provide details for each element below	Main Product	Main Supplier	Total annual spend 2022/23 (£)	Contract end date
Smartphones	Samsung A12	O2/EE	£45,000	Purchased as required. No purchase contract
Laptops	Dell Latitude 3 series	Dell	£100k	Framework Agreement ends August 2024
PCs	these are not mobile devices	Dell	n/a	
Tablets	None	Dell	n/a	
Other (please specify):			n/a	
Question 5a: Does your trust have any virtualised desktops?	Main product	Main Supplier	Total annual spend 2022/23 (£)	Number of virtual desktops
DEFINITION: A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network.	VDI	AIMES		
Question 5b: If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?	Yes/No	Preferred supplier	Expected number	Additional notes
Where you plan to implement new virtualised desktops, please provide details as requested	We do not hold this data.			