

Freedom of Information Act 2000 disclosure log entry

Reference

23-24052

Date response sent

08/06/23

Subject

GIC Waiting List 2000-2022

Details of enquiry

For each year between 2000 and 2022 (inclusive) please provide:

1. The total number of individuals on the waiting list for the clinic by the end of the year
2. The total number of individuals who had been offered first appointments in that year
3. The total number of individuals who had been offered appointments beyond their first appointment in that year
4. The total number of individuals who were added to the waiting list in that year
5. The total number of individuals who had contacted the GIC with the intent of being removed from the waiting list in that year
6. The total number of individuals who the GIC had removed from the waiting list, without having received a request from the individual to do so, in that year
7. The total number of individuals receiving ongoing care at the GIC (prescriptions, voice therapy, etc) in that year
8. The number of staff working at the GIC in that year
9. The budget allocated to the GIC in that year
10. The amount of money spent by the GIC in that year

Response sent

Please note, we do not hold data on the GIC prior to 1 April 2017, which was the date that the Charing Cross GIC service transferred from West London NHS Mental Health Trust to the Tavistock & Portman NHS Foundation Trust.

Should you wish to request pre April 2017 data on the GIC, then you could send a separate request to the service's previous host – West London Mental Health Trust (WLMHT). Their Freedom of Information Team can be reached via foi@wlmht.nhs.uk

For each year between 2000 and 2022 (inclusive) please provide:

1. The total number of individuals on the waiting list for the clinic by the end of the year

Year	Patients Awaiting a 1st Appt
2017	3301
2018	4834
2019	6627
2020	8005
2021	11041
2022	12060

2. The total number of individuals who had been offered first appointments in that year

Year	Patients with a booked* 1st Appt
2017	1192**
2018	1671
2019	1270
2020	766
2021	589
2022	801

Notes: * Irrespective of whether appointment was attended or not

3. The total number of individuals who had been offered appointments beyond their first appointment in that year

Year	Patients offered 2nd and subsequent appts
2017	2792
2018	3873
2019	3810
2020	3466
2021	3803
2022	4062

Apr-Dec only

Notes: * Irrespective of whether appointment was attended or not

4. The total number of individuals who were added to the waiting list in that year

Year	Number of Referrals Added to Waiting List
2017	2212
2018	3512
2019	3533
2020	2810
2021	4091
2022	3300

Apr-Dec only

Notes: * Irrespective of whether appointment was attended or not

5. The total number of individuals who had contacted the GIC with the intent of being removed from the waiting list in that year

This would have been a rare occurrence, as patients who elect to access private care tend to wish to retain their places on our waiting list. However, when we are aware of any patients accessing private and/or other NHS or GIC services, we would follow our discharge process.

We cannot provide exact numbers of this occurrence, as such details are not recorded on searchable fields within the patient's electronic record, nor in old paper records now been scanned into electronic records

We have estimated that it will require more resources than are provisioned under the Freedom of Information Act 2000 (FOIA) to consider this question. Section 12 of FOIA 2000 provides for refusal of requests for information where the cost of dealing with them would exceed the appropriate limit of 18 hours/£450. In this particular case we would need to manually examine all discharged patients files over the last 5 years, and at 15 mins per file, each thousand files would take 250 hours, which exceeds provisions under the Act. Accordingly, we are not obliged to answer this question, though we have indicated above that such occurrences are very rare.

6. The total number of individuals who the GIC had removed from the waiting list, without having received a request from the individual to do so, in that year

- None. All patients are risk assessed, reviewed, and where appropriate, discharged, aligned to the service DNA procedure. Please see DNA (Did not attend) procedure, appendix C, at [Managing DNA \(did not attend\) and cancelled appointments procedure](#)

7. The total number of individuals receiving ongoing care at the GIC (prescriptions, voice therapy, etc) in that year

Year	Patients Receiving Ongoing Care
2017	4091
2018	5501
2019	6343
2020	6634
2021	6617
2022	6604

Apr-Dec only

Notes: This includes all patients who were GIC patients during the year, and had been seen at least once under their referral.

8. The number of staff working at the GIC in that year
Staff Working at the GIC, Reported by Fiscal Year
 (1st April to 31st March)

	Admin WTE	Clinical WTE	Total WTE
2017/18	40	26	66
2018/19	50	25.3	75.3
2019/20	36.9	22.6	59.5
2020/21	37.5	26.3	63.8
2021/22	48.5	28.1	76.6
2022/23	45.15	31.6	76.75

Abbreviation: WTE: Whole Time Equivalent

9. The budget allocated to the GIC in that year
Staff Working at the GIC, Reported by Fiscal Year
 (1st April to 31st March)

Year	Budget per Fiscal Year
2017/18	£3,841,387
2018/19	£4,504,257
2019/20	£4,810,363
2020/21	£5,922,839
2021/22	£5,952,453
2022/23	£6,749,000

10. The amount of money spent by the GIC in that year
 Our response to Q 9 above refers.