

Freedom of Information Act 2000 disclosure log entry

Reference

23-24007

Date response sent

26/04/23

Subject

Dictation, Transcription, Video Consultation

Details of enquiry

1. Digital Dictation

- Do you use Digital Dictation? If yes, could you please answer the following questions:
 - a) Name of the supplier & product:
 - b) What procurement method (if any) was used to obtain this system i.e. what framework:
 - c) The contract start date:
 - d) The contract expiry date:
 - e) Total contract value:
 - f) Is the product integrated with PAS or EPR:
 - g) What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
 - h) What is the person(s) email and telephone number:
 - i) What would you like to see in this product that is currently not being delivered:

2. Speech Recognition

- Do you use Speech Recognition? If yes, could you please answer the following questions:
 - a. Name of the supplier & product:
 - b. What procurement method (if any) was used to obtain this system i.e. what framework:
 - c. The contract start date:
 - d. The contract expiry date:
 - e. Total contract value:
 - f. Is the product integrated with PAS or EPR:
 - g. What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
 - h. What is the person(s) email and telephone number:
 - i. What would you like to see in this product that is currently not being delivered:

3. Outsourced Transcription

- Do you use Outsourced Transcription? If yes, could you please answer the following questions:
 - a. Name of the supplier:
 - b. What procurement method (if any) was used to obtain this system i.e. what framework:
 - c. The contract start date:
 - d. Volume of letters per month:
 - e. Total contract value:
 - f. What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
 - g. What is the person(s) email and telephone number:
 - h. What would you like to see in this product that is currently not being delivered:

4. Video Consultation

- Do you use Video Consultation? If yes, could you please answer the following questions:
 - a. ○ Name of the supplier & product:
 - b. ○ What procurement method (if any) was used to obtain this system i.e. what framework:
 - c. ○ The contract start date:
 - d. ○ The contract expiry date:
 - e. ○ Total contract value:
 - f. ○ Is the product integrated with PAS or EPR:
 - g. ○ What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
 - h. ○ What is the person(s) email and telephone number:
 - i. ○ What would you like to see in this product that is currently not being delivered:
 - j.

5. Health Information Systems

What supplier(s) do you use for the following?

- PAS (Patient Administration System)
- EPR (Electronic Patient Record)
- eDMS (Electronic Document Management System)
- RIS (Radiology Information System)
- LIMS (Laboratory Information Management System)
- e-Correspondence (e.g. Docman))Hybrid Mail (e.g. Synertec)

Response sent

1. Digital Dictation

- Do you use Digital Dictation?

Yes.

We do not hold contractual data on digital dictation nor voice recognition software. This type of software is not procured or managed centrally and our accounting codes do not narrow down purchases to identify dictation or speech recognition software. We are not able to answer these questions as we do not hold our data in this way.

There is limited use of Dragon software by a small number of departments for speech recognition and digital dictation purposes, but we do not hold data on the quantities purchased nor the departments who purchased them

2. Speech Recognition

- Do you use Speech Recognition? If yes, could you please answer the following questions:

Yes

See full response to 1 above

3. Outsourced Transcription

- Do you use Outsourced Transcription?

No

4. Video Consultation

- Do you use Video Consultation?

Yes

- a. Name of the supplier & product:
Zoom
- b. What procurement method (if any) was used to obtain this system i.e. what framework:
Crown Commercial Service G-Cloud 12 Call-Off Contract RM1557.12

- c. The contract start date:
01/02/2022
- d. The contract expiry date:
01/02/2025
- e. Total contract value:
£75,214
- f. Is the product integrated with PAS or EPR:
No
- g. What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
The procurement manager
- h. What is the person(s) email and telephone number:
procurement@tavi-port.nhs.uk
- i. What would you like to see in this product that is currently not being delivered:
We cannot answer this question, as FOIA relates solely to data held and we do not hold any data on this.

a. **5. Health Information Systems**

- PAS (Patient Administration System)
Advanced Healthcare (Carenotes)
- b. EPR (Electronic Patient Record)
Advanced Healthcare (Carenotes)
- c. eDMS (Electronic Document Management System)
Microsoft File Manager
- d. RIS (Radiology Information System)
Not applicable we do not have a radiology department
- e. LIMS (Laboratory Information Management System)
Not applicable, we do not have any laboratories.
- f. e-Correspondence (e.g. Docman)
No, Microsoft File Manager
- g. Hybrid Mail (e.g. Synertec)
No