

Freedom of Information Act 2000 disclosure log entry

Reference

22-23466

Date response sent

05/04/23

Subject

Systems used for Discharge Letters, Diagnostic Reporting and Digital Dictation

Details of enquiry

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

1. System type – Discharge Letters
 - a. Supplier name
 - b. System name
 - c. Date installed
 - d. Contract expiration
 - e. Is this contract annually renewed? - Yes/No
 - f. Do you currently have plans to replace this system? - Yes/No
 - g. Procurement framework
 - h. Other systems it integrates with?
 - i. Total value of contract (£)
 - j. Notes - e.g. we are currently out to tender
2. System name - Diagnostic Reporting
 - a. Supplier name
 - b. System name
 - c. Date installed
 - d. Contract expiration
 - e. Is this contract annually renewed? - Yes/No
 - f. Do you currently have plans to replace this system? - Yes/No
 - g. Procurement framework
 - h. Other systems it integrates with?
 - i. Total value of contract (£)
 - j. Notes - e.g. we are currently out to tender
3. System type –Digital Dictation
 - a. Supplier name
 - b. System name
 - c. Date installed
 - d. Contract expiration

- e. Is this contract annually renewed? - Yes/No
- f. Do you currently have plans to replace this system? - Yes/No
- g. Procurement framework
- h. Other systems it integrates with?
- i. Total value of contract (£)
- j. Notes - e.g. we are currently out to tender

Response sent

1. System type – Discharge Letters

- a. Supplier name: **Advanced Health and Care Ltd**
- b. System name: **Carenotes**
- c. Date installed: **July 2014**
- d. Contract expiration: **April 2024**
- e. Is this contract annually renewed?: **No**
- f. Do you currently have plans to replace this system: **No**
- g. Procurement framework: **2015 CIS Call Off Agreement for IT Products and Services**
- h. Other systems it integrates with?: **PDS NHS SPINE services and NHS eRS (e-referrals system).**
- i. Total value of contract (£): **£414k**
- j. Notes - e.g. we are currently out to tender: **N/A**

2. System name - Diagnostic Reporting

- a. Supplier name: **Advanced Health and Care Ltd**
- b. System name: **Carenotes**

Our answers to 1a to 1j above are also applicable to all Questions 2a to 2j.

3. System type –Digital Dictation

We do not hold contractual data on digital dictation devices or voice recognition software. Any purchases of these devices/software are not procured or managed centrally and our accounting codes do not narrow down purchases to dictation equipment. We are not able to answer these questions as we do not hold our data in this way.

You may be interested to note that the Tavistock and Portman NHS Foundation Trust is not a hospital, it is a small specialist mental health Trust which provides outpatient, mainly psychological services. We do not provide any acute services or in-patient care, nor any surgical interventions.