

Freedom of Information Act 2000 disclosure log entry

Reference

22-23413

Date response sent

10/03/23

Subject

IT Infrastructure

Details of enquiry

1. For each element of IT infrastructure below, please provide the requested details (Main provider, annual spend 2021-2022, contract end date):
 - a. Desktop management
 - b. – Networking
 - c. - Data Centre
 - d. - Server management
 - e. - IT Security
2. For each of the elements below, please provide details about your cloud provider (name, contract end date):
 - a. - Data storage
 - b. – Networking
 - c. - Back-up and archive
 - d. - Application databases
 - e. - Big Data analytics databases
3. For each of the elements below, does your organisation plan to move to a cloud-based service in the next 2 years?
 - a. - Data storage
 - b. – Networking
 - c. - Back-up and archive
 - d. - Processing and computer capacity
 - e. - Application databases
 - f. - Analytics databases
 - g. - Email and collaboration
 - h. - Other (Please specify)

Response sent

1. For each element of IT infrastructure below, please provide the requested details (Main provider, annual spend 2021-2022, contract end date):
 - a. - Desktop management
This is managed in-house
 - b. – Networking
ANS, £111,333.50, 04/01/23
 - c. - Data Centre

This is managed in-house

- d. - Server management

This is managed in-house

- e. - IT Security

Data Withheld under exemption, FOIA s31a, law enforcement, prevention of crime *

- 2. For each of the elements below, please provide details about your cloud provider (name, contract end date):

- a. - Data storage

Microsoft public cloud 31/03/23

- b. – Networking

On premise

- c. - Back-up and archive

Public Cloud and on premise

Barracuda Cloud to Cloud backup, July 2024

- d. - Application databases

These are hosted and managed by the various software suppliers.

- e. - Big Data analytics databases

This is managed in-house

- 3. For each of the elements below, does your organisation plan to move to a cloud-based service in the next 2 years?

We cannot answer Question 3. The Freedom of Information Act 2000 (FOIA) applies to existing recorded information and does not require the authority to answer questions or otherwise speculate where this would involve the creation of new information.

We do not hold data to answer this question in any defined document(s) or database(s), and to provide an answer would involve the creation of new information.

*** Question 1e:** With regards to the exemption engaged for question 1e. under s.31(a) of the FOIA, *Law Enforcement: the prevention or detection of crime*, this is a qualified exemption that requires the Trust to carry out the public interest test. We have carried out the public interest test and have set out below the public interest arguments which we have considered:

Arguments in favour of disclosure:

- Promoting accountability and transparency on how public funds are utilised and spent
- Enable others to compare and contrast usage of IT security tools by different authorities.

Arguments in favour of maintaining the exemption:

- The Trust has a duty to ensure that its information systems and assets are kept secure

- Disclosure of the requested information could facilitate criminal activity, in particular cybercrime, and especially when combined with other information already in the public domain or which could be gleaned from other sources, including any information that the Trust has previously provided or may be forced to disclose in the future.
- Disclosure of the requested information could, therefore, increase vulnerability to malicious attack, including the corruption or loss of data, software, hardware or other equipment, which would impact on the Trust's ability to provide essential services
- These vulnerabilities could extend to suppliers on whose services the Trust relies.

On Balance

We have concluded that, on balance, the public interest in maintaining the exemption for Question 1e above, outweighs the public interest in disclosure.