

Freedom of Information Act 2000 disclosure log entry

Reference

22-23296

Date response sent

14/03/23

Subject

GIDS Waiting Times 1st & 2nd Appointments Aug21-Aug22

Details of enquiry

- 1) How many people are waiting for their first appointment?
- 2) How many first appointments were offered in each month from August 2021 to August 2022?
- 3) How many referrals were received in each month from August 2021 to August 2022?
- 4) For the patients who were offered first appointments in December 2022, when were they referred?
AMENDED QUESTION: As the information on the points 4 and 7 as of December 2022 is not available, [due to a nationwide systems outage], could you please provide the most up-to-date information available.
- 5) How many people are waiting for their second appointment?
- 6) How many second appointments were offered in each month from August 2021 to August 2022?
- 7) For the patients who were offered second appointments in December 2022, when did they have their first appointments?
AMENDED QUESTION: As the information on the points 4 and 7 as of December 2022 is not available, [due to a nationwide systems outage], could you please provide the most up-to-date information available.

Response sent

- 1) How many people are waiting for their first appointment?

Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
5,714	5,697	5,518	5,501	5,378	5,353	5,290	5,231	5,146	5,085	5,036	4,972	4,881

- 2) How many first appointments were offered in each month from August 2021 to August 2022?

Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
101	89	97	89	110	76	36	32	45	20	36	70	52

- 3) How many referrals were received in each month from August 2021 to August 2022?

Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
480	371	243	267	221	209	206	205	248	190	200	153	176

- 4) For the patients who were offered first appointments in December 2022, when were they referred?
AMENDED QUESTION: As the information on the points 4 and 7 as of December 2022 is not available, [due to a nationwide systems outage], could you please provide the most up-to-date information available.

Between January 2019 and September 2019 **

** Please note that:

- a) Due to a lengthy national outage of the patient records system we use, we are currently unable to perform some reporting and data-interrogation functions while we restore and validate our data.
- b) Appointment data is still being restored within our systems, and the data currently held provides the above result for this question:

- 5) How many people are waiting for their second appointment?

Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
171	136	140	144	150	125	93	71	55	33	34	29	25

- 6) How many second appointments were offered in each month from August 2021 to August 2022?

Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
13	18	17	36	43	36	32	18	41	27	27	49	41

- 7) For the patients who were offered second appointments in December 2022, when did they have their first appointments?

AMENDED QUESTION: As the information on the points 4 and 7 as of December 2022 is not available, [due to a nationwide systems outage], could you please provide the most up-to-date information available.

Between September 2022 and December 2022 **

** Please note that:

- a) Due to a lengthy national outage of the patient records system we use, we are currently unable to perform some reporting and data-interrogation functions while we restore and validate our data.
- b) Appointment data is still being restored within our systems, and the data currently held provides the above result for this question: