

## Freedom of Information Act 2000 disclosure log entry

### Reference

22-23295

### Date response sent

13/01/23

### Subject

GIC Wait Time 1st 2nd Appointments Aug21-Aug22

### Details of enquiry

For the period August 2021 to August 2022:

- 1) How many people are waiting for their first appointment?
- 2) How many first appointments were offered in each month from August 2021 to August 2022?
- 3) How many referrals were received in each month from August 2021 to August 2022?
- 4) For the patients who were offered first appointments in December 2022, when were they referred?
- 5) How many people are waiting for their second appointment?
- 6) How many second appointments were offered in each month from August 2021 to August 2022?
- 7) For the patients who were offered second appointments in December 2022, when did they have their first appointments?

### Response sent

- 1) How many people are waiting for their first appointment?

Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
9,741	9,920	10,141	10,335	10,662	10,874	10,955	11,218	11,085	11,204	11,419	11,493	11,435

- 2) How many first appointments were offered in each month from August 2021 to August 2022?

Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
33	68	65	80	86	65	56	50	55	78	75	58	97

- 3) How many referrals were received in each month from August 2021 to August 2022?

Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
334	272	297	321	459	274	294	322	361	332	327	290	201

- 4) For the patients who were offered first appointments in December 2022, when were they referred?  
Please note: due to a lengthy national outage of the patient records system that we use, we are currently unable to perform some reporting and data-interrogation functions.

We are currently unable to report on this data for December 2022. Latest available data shows data for first appointments attended in July 2022:

- Longest waiter's referral was received August 2017

- 5) How many people are waiting for their second appointment?

The following table shows the number of people awaiting second appoints at the end of each month.

Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
1,164	1,167	1,136	1,118	1,095	1,060	1,018	989	946	957	961	939	960

- 6) How many second appointments were offered in each month from August 2021 to August 2022?  
 We do not hold the data on second appointment cancellations and DNAs in a collatable format as all subsequent appointments after the first are grouped together  
 Numbers of second appointments attended (does not include DNA or cancelled appointments)

Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22
58	29	72	59	77	72	71	44	70	40	40	38	44

- 7) For the patients who were offered second appointments in December 2022, when did they have their first appointments?  
 As explained above, due to a lengthy national outage of the patient records system that we use, we are currently unable to perform some reporting and data-interrogation functions.

We are currently unable to report on this data for December 2022. Latest available data shows data for Patients' who attended second appointments in July 2022:

Patients who attended their second appointments in July 2022 had their first appointments ranging from September 2019 to April 2022.