

Freedom of Information Act 2000 disclosure log entry

Reference

22-23254

Date response sent

13/12/22

Subject

GIDS & GIC: Waiting Times

Details of enquiry

1. How many people are currently on the waiting list for a first appointment?
2. What is the current waiting time for a first appointment?
3. What is the maximum wait time for a patient waiting for their first appointment?
4. How many patients are seen per day for first appointment consultations with the GIC? Are patients seen Monday to Friday or on specific days?
5. How many patients have been seen this year (2022) for first initial appointments?

Response sent

1. How many people are currently on the waiting list for a first appointment?

We normally provide these figures on our service's websites:

GIC: [Waiting times - Gender Identity Clinic – GIC](#)

GIDS: [How long is the wait for a first appointment at GIDS? - Gender Identity Development Service](#)

However, due to a national outage, since 4 August 2022, of the patient records system that we use, we are currently unable to give more recent figures than those on the pages above. We will update the figures on these pages as soon as the reporting system is back online.

2. What is the current waiting time for a first appointment?

Please note that the same data issue explained in Q1 applies to the data below.

For the GIC: in May 2022 we were offering first appointments to people who were referred in January 2018.

For GIDS: young people we saw for the first time in May 2022 who had waited on average 1,066 days.

3. What is the maximum wait time for a patient waiting for their first appointment?

- GIC: 1,645 days as at June 2022

- GIDS: 1,318 days as at June 2022

4. How many patients are seen per day for first appointment consultations with the GIC? Are patients seen Monday to Friday or on specific days?

Patients are seen Monday to Friday; there are no set weekdays for first appointments in either service.

Based on first appointments attended during the period 01/01/2022 and 31/07/2022:

- GIC: Average of 2.25 first appointments per day
(daily range was up to 7 first appointments)
- GIDS: Average of 1.5 first appointments per day
(daily range was up to 13 first appointments)

5. How many patients have been seen this year (2022) for first initial appointments?

Based on first appointments attended during the period 01/01/2022 and 31/07/2022:

- GIC – 324
- GIDS – 216