

Freedom of Information Act 2000 disclosure log entry

Reference

22-23209

Date sent

14/11/22

Subject

Servers, Network Maintenance, VM Support & Licensing

Details of enquiry

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract, please split the information for each separate supplier this includes annual spend

1. Contract Title: Please provide me with the contract title.
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)
3. Existing/Current Supplier: Please provide me with the supplier's name for each contract.
4. Brand: Please state the brand of hardware or software
5. Operating System / Software (Platform): (Windows, Linux, Unix, vSphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?
7. Contract Duration: (Please can you also include notes if the contract includes any contract
8. Extension periods.)
9. Contract Expiry Date: Please can you provide me with the date of when the contract expires.
10. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)
11. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.
12. Number of Physical Server: Please can you provide me with the number of physical servers.
13. Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.
14. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.
15. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Response sent

• Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.

1. Dell Corporation:
 - a. Support and Maintenance

- b. Server hardware and support/maintenance
 - c. Operating System MS Windows 2012 R2, and MS Windows 2016 and MS windows 2019
 - d. Annual spend over last 12 months: £ 48,423.41
 - e. Rolling Contract, review date December 2022
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
2. Vmware Workspace One
 - a. Under contract to 11/05/23 via Trustmarque Business Solutions
 - b. £9,657, annual contract

Subsequently received follow-on questions. Further details sent 09/02/23

1. Please provide the contract description of Trustmarque
The Trustmarque contract covers a server for VMware workspace once that is provision of licensing and support for managing one of the features of our mobile devices.
In addition we should have shared that Virtualisation is managed internally by the Trust staff. Any hardware services purchase/replacement is covered under a standard Dell purchase and maintenance warranty contract
2. Please provide the number of physical and virtual servers for Trustmarque
As mentioned above Trustmarque is just one service/licence.
Virtualisation is managed internally by the Trust.
The Trust has 13 physical servers and 56 virtual servers

- Storage Area Network Maintenance/Support (EMC, NetApp etc)
We do not have any

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract, please split the information for each separate supplier this includes annual spend

1. Contract Title: Please provide me with the contract title.

See above

2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)

See above

3. Existing/Current Supplier: Please provide me with the supplier's name for each contract.

See above

4. Brand: Please state the brand of hardware or software

See above

5. Operating System / Software (Platform): (Windows, Linux, Unix, vSphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

See above

6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

See above

7. Contract Duration: (Please can you also include notes if the contract includes any contract

Extension periods.)

See above

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

See above

9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

See above

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

At various points between February 2020 and June 2021.

11. Number of Physical Server: Please can you provide me with the number of physical servers.

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12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.

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13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

Dell provide us with a full maintenance and support service along with extended 3 year warranties.

14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

The Procurement Manager, procurement@tavi-port.nhs.uk