

Freedom of Information Act 2000 disclosure log entry

Reference

22-23205

Date sent

18/10/22

Subject

GIC Clinician Caseload & Referrals February 2018 to March 2019.

Details of enquiry

Generally when someone is off ill or on leave an alternative member of staff takes over rather than a service coming to a halt, if I'm correct.

1. Can you therefore confirm how many referrals (to GIC) one member of staff can commit to per month as a ball-park figure please.
2. Would you mind also letting me know how many referrals (to GIC) were received (as part of a freedom for information request) for months February 2018 - March 2019.
3. Could I just confirm that the 11000 people on the wait list are awaiting a first appointment or otherwise?
4. Would I also be able to ask that the table states 50 first time appointments offered, does this mean the remainder of the 900+ appointments offered are for second appointments and other appointments? Do the clinicians who undertake second appointments and other appointments, are they also able to undertake first appointments?

Response sent

1. Can you therefore confirm how many referrals (to GIC) one member of staff can commit to per month as a ball-park figure please.
There is no prescribed upper limit for any member of staff's caseload, as we operate an outpatient-style appointment system. People present to our clinic with varying needs and the input required is managed case by case, often spanning a number of years. All caseloads are reviewed regularly in line management and supervision meetings to ensure staff member's caseloads manageable
2. Would you mind also letting me know how many referrals (to GIC) were received (as part of a freedom for information request) for months February 2018 - March 2019.

Patient Referrals to the Gender Identity Clinic (GIC)													
2018											2019		
Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
272	274	232	359	326	338	280	323	303	307	213	367	281	298

3. Could I just confirm that the 11000 people on the wait list are awaiting a first appointment or otherwise?
Yes, your statement was correct, the 11,000 remaining people have not yet been offered an appointment
4. Would I also be able to ask that the table states 50 first time appointments offered, does this mean the remainder of the 900+ appointments offered are for second appointments and other appointments? Do the

clinicians who undertake second appointments and other appointments, also able to undertake first appointments?

- a. Yes, the remainder are other appointments, including second appointments. Second appointments are informed by the outcome of the first appointment. The type of second appointment a service-user may be booked into will depend on the pathway they have chosen and agreed with the clinician.
- b. Not all clinicians can do first and subsequent appointments. This is determined by the factors explained in response 3a above, and as given clinician's level of qualifications in gender practice. We cannot provide any further clarification as it is not possible to disaggregate the data further in a reliable and consistent manner