

Freedom of Information Act 2000 disclosure log entry

Reference

22-23162

Date sent

30/09/22

Subject

Connectivity & Network Service

Details of enquiry

1. Connectivity and Network Services
 - a. Who provides your WAN and internet connectivity and the annual spend on each
 - b. Who provides your SIP trunks and what is the annual spend
 - c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend
 - d. Who provides your LAN infrastructure and what is your annual spend
 - e. Who provides your WIFI infrastructure and what is your annual spend
 - f. Please confirm the manufacturer(s) of your wired network core and edge switching?
 - g. When was your core network installed?
 - h. Has it been updated subsequently?
 - i. Who maintains your core network?
 - j. When is the contract renewal date?
 - k. Please confirm value of the initial project?
 - l. Please confirm the value of annual support/maintenance services (in £)?

Response sent

1. Connectivity and Network Services
 - a. Who provides your WAN and internet connectivity and the annual spend on each
Convergence .£44,984 per annum
 - b. Who provides your SIP trunks and what is the annual spend
Ultima Business Services , £46,632.65
 - c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend
See answer to Question a.
 - d. Who provides your LAN infrastructure and what is your annual spend
ANS this is part of a managed service and not individually priced.

e. Who provides your WIFI infrastructure and what is your annual spend
Capita IT. £8,870 for support and maintenance only

f. Please confirm the manufacturer(s) of your wired network core and edge switching?
Cisco

g. When was your core network installed?
Installed/updated at various stages over last 5 years.

h. Has it been updated subsequently?
See response to g. above

i. Who maintains your core network?
ANS

j. When is the contract renewal date?
4th January 2023

k. Please confirm value of the initial project?
£372k

l. Please confirm the value of annual support/maintenance services (in £)?
See response to K above.