

## Freedom of Information Act 2000 disclosure log entry

### Reference

22-23107

### Date sent

18/08/22

### Subject

Cleaning and Waste Contracts

### Details of enquiry

Further to the original Facilities Management request, the contract below has expired. Please provide the current status.

Cleaning	Integra Cleaning Group
Waste	Suez

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management.

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.
2. Lift service and maintenance – Service contract for lift service and maintenance.
3. Food – Service contract that is focused around catering services.
4. General waste services contracts – The organisation's primary general waste service contract.
5. Laundry services where clothes and linen can be washed and ironed.

Contract profile questionnaire for each type of contract:

1. Supplier/Provider of the services
2. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
3. A description of the services provided under this contract please includes information if other services are included under the same contract.
4. The number of sites the contract covers
5. The start date of the contract
6. The end date of the contract
7. The duration of the contract, please include information on any extensions period.
8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

### Response sent

Contract Area: Office and Building Cleaning

1. Supplier/Provider of the services	Integra Cleaning Group
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2. Total Annual Spend	<p>Trust expenditure over £25k is publicly available, listed on the Trust's website, which may be reached via the following link: <a href="https://tavistockandportman.nhs.uk/about-us/governance/trust-expenditure-over-25000/">https://tavistockandportman.nhs.uk/about-us/governance/trust-expenditure-over-25000/</a></p> <p>Further information on contractor annual spend held by the Trust is being withheld under Section 43(2) Prejudice to commercial interests. Section 43(2) is a qualified exemption which requires us to carry out the public interest test. We have carried out the public interest test and below are our considerations.</p> <p>Arguments in favour of disclosure:</p> <ul style="list-style-type: none"> <li>• There is a public interest in knowing how public funds are spent</li> </ul> <p>Arguments in favour of maintaining the exemption:</p> <ul style="list-style-type: none"> <li>• There is a public interest in public bodies achieving best value for money, and disclosure could lead to increased costs for the Trust</li> <li>• Disclosure could result in the Trust having to pay more for services when negotiating new contracts</li> </ul> <p>We have concluded that the public interest test in withholding the information outweighs the public interest in disclosure.</p>
3. A description of the services provided under this contract	<p>Internal cleaning of buildings, maintaining and improving cleanliness standards.</p> <p>Effective cleaning and decontamination of patient consultation rooms, (we only provide outpatient day clinics)</p> <p>Cleaning of frequently touched surfaces to be repeated at multiple intervals per day.</p>
4. The number of sites the contract covers	Eight
5. The start date of the contract	01/04/2021
6. The end date of the contract	31/03/2023
7. The duration of the contract	1 year
8. Who is responsible for the contract.	Head of Estates and Facilities Management, <a href="mailto:procurement@tavi-port.nhs.uk">procurement@tavi-port.nhs.uk</a>

Contract Area: Lift Service and Maintenance

1. Supplier/Provider of the services	Thyssenkrupp
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<p>2. Total Annual Spend</p>	<p>Trust expenditure over £25k is publicly available, listed on the Trust’s website, which may be reached via the following link: <a href="https://tavistockandportman.nhs.uk/about-us/governance/trust-expenditure-over-25000/">https://tavistockandportman.nhs.uk/about-us/governance/trust-expenditure-over-25000/</a></p> <p>Further information on contractor annual spend held by the Trust is being withheld under Section 43(2) Prejudice to commercial interests of the FOIA. Section 43(2) is a qualified exemption which requires us to carry out the public interest test. We have carried out the public interest test and below are our considerations.</p> <p>Arguments in favour of disclosure:</p> <ul style="list-style-type: none"> <li>• There is a public interest in knowing how public funds are spent</li> </ul> <p>Arguments in favour of maintaining the exemption:</p> <ul style="list-style-type: none"> <li>• There is a public interest in public bodies achieving best value for money, and disclosure could lead to increased costs for the Trust</li> <li>• Disclosure could result in the Trust having to pay more for services when negotiating new contracts</li> </ul> <p>We have concluded that the public interest test in withholding the information outweighs the public interest in disclosure.</p>
<p>3. A description of the services provided under this contract</p>	<p>Maintaining and servicing four lifts: Cyclic annual visits basic service (callouts are at extra cost)</p>
<p>4. The number of sites the contract covers</p>	<p>one</p>
<p>5. The start date of the contract</p>	<p>14/04/2014</p>
<p>6. The end date of the contract</p>	<p>13/04/2024</p>
<p>7. The duration of the contract</p>	<p>10 years</p>
<p>8. Who is responsible for the contract.</p>	<p>Head of Estates and Facilities Management, <a href="mailto:procurement@tavi-port.nhs.uk">procurement@tavi-port.nhs.uk</a></p>

<p><b>Food and Catering Services</b></p>	
<p>Not applicable. The Tavistock and Portman NHS Foundation Trust is a specialist mental health Trust which provides outpatient psychotherapy services only. The Trust does not provide meals for patients, and does not provide any patient catering. Café services within our building are provided for staff by an independent company whose services are not contracted nor paid for by the Trust. The Trust purchases hospitality requirements ad hoc.</p>	

<p><b>General Waste Services</b></p>	
<p>1. Supplier/Provider of the services</p>	<p>Suez</p>

<p>2. Total Annual Spend</p>	<p>Trust expenditure over £25k is publicly available, listed on the Trust's website, which may be reached via the following link: <a href="https://tavistockandportman.nhs.uk/about-us/governance/trust-expenditure-over-25000/">https://tavistockandportman.nhs.uk/about-us/governance/trust-expenditure-over-25000/</a></p> <p>Further information on contractor annual spend held by the Trust is being withheld under Section 43(2) Prejudice to commercial interests of the FOIA. Section 43(2) is a qualified exemption that requires the authority to carry out the public interest test. Please find below the public interest arguments that we have considered:</p> <p>Arguments in favour of disclosure:</p> <ul style="list-style-type: none"> <li>• Promoting accountability and transparency on how public funds are spent</li> </ul> <p>Arguments in favour of maintaining the exemption:</p> <ul style="list-style-type: none"> <li>• Disclosure could result in contractors increasing their price based on what their competitors charge</li> <li>• An increase in price on this basis could result in the Trust having to pay more for services or supplies when it goes out to market</li> <li>• Disclosure could impact on the Trust's ability to negotiate on price</li> <li>• The Trust must ensure value for money and disclosure could affect the value for money that can be achieved.</li> </ul> <p>We have concluded that the public interest in maintaining the exemption outweighs the public interest in disclosure.</p>
<p>3. A description of the services provided under this contract</p>	<p>The provision of waste collection and recycling services as below:</p> <ul style="list-style-type: none"> <li>• Twice weekly collections of Euro General waste, Euro Food, and Euro Mixed recycling.</li> <li>• Euro Glass collection on demand</li> </ul>
<p>4. The number of sites the contract covers</p>	<p>Three</p>
<p>5. The start date of the contract</p>	<p>28/08/2018</p>
<p>6. The end date of the contract</p>	<p>27/08/23 contract is in rollover</p>
<p>7. The duration of the contract</p>	<p>12 months</p>
<p>8. Who is responsible for the contract.</p>	<p>Head of Estates and Facilities Management, <a href="mailto:estates@tavi-port.nhs.uk">estates@tavi-port.nhs.uk</a></p>

<p>Laundry Services</p>
<p>Not applicable. The Trust does not provide laundry services for staff nor patients.</p>