

## Freedom of Information Act 2000 disclosure log entry

### Reference

21-22243

### Date sent

16/06/22

### Subject

GIC Waiting List Data

### Details of enquiry

Could you kindly provide/answer:

1. The current longest time a patient has had to wait for their first appointment from initial referral (stated in days).
2. The current longest time a patient has had to wait for their second appointment from their first appointment (stated in days).
3. The current longest time a patient has had to wait for a referral for surgery from their initial referral (stated in days)
4. How many appointments were cancelled as a direct result of the Covid-19 pandemic?
5. Does the clinic handle all referrals in chronological order regardless of cancellations as a result of the Covid-19 pandemic, or is there a process to handle referrals that may have been cancelled along side processing referrals as usual?
6. I would also appreciate it if you could tell me of any plans to accelerate the current waiting list.

### Response sent

1. The current longest time a patient has had to wait for their first appointment from initial referral (stated in days).  
**The longest wait for a patient with a first appointment was 1619 days, in April 2022**
2. The current longest time a patient has had to wait for their second appointment from their first appointment (stated in days).  
**The longest wait for a patient with a second appointment was 584 days, in April 2022**
3. The current longest time a patient has had to wait for a referral for surgery from their initial referral (stated in days)  
**The longest wait for a surgery referral was 8191 days**
4. How many appointments were cancelled as a direct result of the Covid-19 pandemic?  
**We do not hold data on cancellations resulting directly from the Covid-19 pandemic.**  
**Appointment Cancellations and Did Not Attends (DNAs) for the last 4 fiscal years were as follows:**

Financial Year	Appointments					
	DNA	Cancelled by patient	Cancelled by Trust	Total DNA /Cancelled	Attended by patient	Booked for patient
2018/19	999	1,221	1,908	4,128	7,049	11,177
2019/20	939	1,359	1,349	3,647	6,840	10,487
2020/21	1,022	436	480	1,938	6,233	8,171
2021/22	1,004	1,067	911	2,982	7,581	10,563

5. Does the clinic handle all referrals in chronological order regardless of cancellations as a result of the Covid-19 pandemic, or is there a process to handle referrals that may have been cancelled along side processing referrals as usual?  
**Cancellations by patient or staff are prioritised for next available dates regardless of whether they occurred during Covid or not. All other referrals are managed chronologically**
6. I would also appreciate it if you could tell me of any plans to accelerate the current waiting list.  
**Please note that the Freedom of Information Act (FOIA) applies to recorded data that exists at the time of the request. It does not require an authority to answer questions where this would involve the creation of new information, and this question can only be answered by creating new information. This question falls outside of the scope of the FOIA and so the Trust will therefore not process it.**