

## Freedom of Information Act 2000 disclosure log entry

### Reference

21-22124

### Date sent

21/04/22

### Subject

Security officers

### Details of enquiry

Please can you provide the following information, requested under the Freedom of Information Act:

1. Does the NHS Trust contract a private security company to provide Security Officers to work onsite, or employ an 'in house' team of Security Officers, or both?
2. Please provide a copy of the most recent 'training needs analysis' conducted at the Trust for a Security Officer role or, explain why there isn't one.
3. Do Security Officers have autonomy to remove people from the Trust's premises i.e. without seeking advice from clinical staff as to whether or not the person to be removed requires medical advice, treatment or care?
4. Are Security Officer training deficiencies that are known to exist listed on the NHS Trust's Risk Register?

### Response sent

Your request has been handled under the FOI Act 2000, and our response to your questions is as follows:

1. Does the NHS Trust contract a private security company to provide Security Officers to work onsite, or employ an 'in house' team of Security Officers, or both?  
Yes, a hybrid service of contractors and staff who operate as Receptionist/Security Officers, they also provide occasional concierge services.
2. Please provide a copy of the most recent 'training needs analysis' conducted at the Trust for a Security Officer role or, explain why there isn't one.  
We do not hold this data.

3. Do Security Officers have autonomy to remove people from the Trust's premises i.e. without seeking advice from clinical staff as to whether or not the person to be removed requires medical advice, treatment or care?

No

4. Are Security Officer training deficiencies that are known to exist listed on the NHS Trust's Risk Register?

No