# Freedom of Information Act 2000 disclosure log entry

#### Reference

21-22070

#### Date sent

10/08/2021

### Subject

GIDS Waiting Times Q4 20-21

## Details of enquiry

- 1. Will new patients receive an acknowledgement of their referral, and within what time frame?
- 2. How to request a transfer to an adult service (active patients)
- 3. How to request a transfer to an adult service (patients on wait list)
- 4. Average (mean) time in weeks from referral to first treatment or assessment appointment for patients whose first such appointment happened last quarter (between 1st Jan to 31st Mar 2021 inclusive)
- 5. For patients who have been given their first appointment in the last quarter (between 1st Jan to 31st Mar 2021 inclusive), what month or months these patients were originally referred in?
- 6. Average (mean) time in weeks wait for a follow-up appointment since previous appointment, for patients who had a follow-up appointment in the last quarter (between 1st Jan to 31st Mar 2021 inclusive)

## Response Sent

Thank you for your request for information received which has been handled under the Freedom of Information Act (FOIA). We would firstly explain that the FOIA concerns recorded information that exists at the time of the request. It does not require an authority to answer questions where this would involve the creation of new information.

Please find below our response:

- 1 Will new patients receive an acknowledgement of their referral, and within what time frame? The target for sending out acknowledgements of referrals to GIDS is within 7 days of receipt of referral.
  - 2 How to request a transfer to an adult service (active patients)

For active GIDS patients, this would follow discussion between clinician and patient. We do not hold any recorded information in this respect.

3 How to request a transfer to an adult service (patients on wait list)

For patients on the GIDS waiting list, they would be contacted around six months prior to their 18th birthday, and an appointment within the GIDS service might be offered prior to transfer. We do not hold recorded information in this respect.

# The Tavistock and Portman **NHS**

**NHS Foundation Trust** 

4 Average (mean) time in weeks from referral to first treatment or assessment appointment for patients whose first such appointment happened last quarter (between 1st Jan to 31st Mar 2021 inclusive)

95 weeks

5 For patients who have been given their first appointment in the last quarter (between 1st Jan to 31st Mar 2021 inclusive), what month or months these patients were originally referred in? Young people seen for a first appointment in this period include those referred from September 2017 through to December 2018.

Young people seen for an appointment to discuss onward referral to adult services include those referred from March 2018 to Dec 2020.

6 Average (mean) time in weeks wait for a follow-up appointment since previous appointment, for patients who had a follow-up appointment in the last quarter (between 1st Jan to 31st Mar 2021 inclusive)

9 weeks