

Freedom of Information Act 2000 disclosure log entry

Reference

21-22005

Date sent

23/04/21

Subject

Lost data

Details of enquiry

I am writing to you under the Freedom of Information Act 2000 to request the following information. Please may you provide me with:

1. The number of times patient data has been lost within the system for the calendar years of 2020 and 2019
2. How many customer complaints were logged in the calendar years of 2020 and 2019 due to data or information being lost
3. Confirmation that a digital front door or personal health record systems has been implemented in the Trust

Response sent

Thank you for your request for information which has been handled under the Freedom of Information Act. Please see our answers to your questions below.

1. The number of times patient data has been lost within the system for the calendar years of 2020 and 2019 **No recorded complaints**
2. How many customer complaints were logged in the calendar years of 2020 and 2019 due to data or information being lost **None**
3. Confirmation that a digital front door or personal health record systems has been implemented in the Trust **We have an Electronic Patient Record system.**